Jeano technicians 1 OUITINA April 1992



The Baldwin Piano... You can see why it sounds better

The bridge is a critical component of the tone-producing system. It must precisely terminate the speaking length of the strings, and it must transmit vibration efficiently to the soundboard. In addition, it must be extremely strong to withstand the force of sidebearing and to resist splitting.

Traditionally, bridges have been capped so that they can be notched easily and the height altered for downbearing by planing. Our patented AcuJust™ plate suspension and hitch pin design gives us complete accuracy in setting downbearing, so we no longer need to plane our bridges down after installation. And we now notch all bridges by machine to gain increased precision and consistency.

In addition, our research showed that eliminating the capping, in combination with the above changes, gave us a definite improvement in tone. We gained maximum tone quality, greater efficiency in transmission of vibration, and improved reliability. At the same time we eliminated problems previously associated with capping: (1) occasional loose capping, (2) checking and splitting of the cap, (3) grain direction which was not always parallel to the line of the bridge, and (4) the potential tone barrier of a horizontal glue joint in the bridge.

THE BALDWIN GRAND BRIDGE: Thin vertical laminations are bent for continuity of grain from one end of the bridge to the other without horizontal glue joints. Baldwin researchers have found this design contributes significantly to outstanding tone quality.

Third in a series of informative ads on piano tone published by Baldwin Piano & Organ Company exclusively for the benefit of piano technicians.

Baldwin. - Leading the way through research

Scha **NOW HAS AVAILABLE** HAMMERS FROM JAPAN.

Due to the increase in popularity of Japanesemade hammers the last few years, Schaff has engaged with the Imadegawa Company in Japan to be a nationwide distributor. We will maintain a large stocking inventory which together with our years of replacement hammer expertise, will enable us to provide the finest hammer duplication service in the U.S.A.

Who else can offer...

- 1. A full range of wood moulding sizes and felt weights to accommodate almost any hammer duplication requirement.
- 2. Both upright and grand type hammers.
- 3. Either standard bore stock sets or custom made hammers.
- 4. A long standing history of providing reliable service and selling quality products.

CHARACTERISTICS OF STANDARD BORE STOCK HAMMERS

UPRIGHT HAMMERS — A set consists of 30 bass and 64 treble hammers. All bass section hammers are drilled at an 18° angle. Tenor section has 14 hammers at 12°, 10 hammers at 7° with the balance of tenor and treble at 0°. A $\frac{7}{32}$ diameter drill is used for the bore hole. On a special order basis a type "B" set can be ordered with all tenor and treble hammers bored at 0° angle. On a stock basis upright hammers are available in the following striking distances (as measured at the treble end) of 2%'', 2%'' and 2%''. Also 12 Lb., 14 Lb., and 16 Lb. weights of felt available. All hammers are made of birch wood moulding, stapled throughout and have the option of being reinforced and unbored.

GRAND HAMMERS—A set consists of 30 bass and 65 treble hammers. All bass section hammers are drilled at a 9° angle. Tenor section has 8 hammers at 9°, 8 hammers at 6°, 10 hammers at 2° and the balance of tenor and treble at 0°. A .204" diameter drill is used for the bore hole. All hammer tails are shaped and tapered at no additional cost. On a stock basis grand hammers are available in the following striking distances (as measured at the treble end) of 1%", 2" and 2%". Also 12 Lb., 14 Lb., and 16 Lb. weights of felt available. Hammers come stapled throughout and can be provided unbored. Except for Steinway style, all grand hammers are made of birch wood mouldings and have the option of being reinforced.

STEINWAY STYLE—A set consists of either 20 or 26 bass hammers, reinforced with walnut mouldings and bored to Steinway specifications.

CUSTOM BORE HAMMERS

Both upright and grand hammers are duplicated from customer samples and bored to exact specifications. With our extensive inventory, we should be able to match 90% of the samples received for duplication. The samples we cannot match for Imadegawa hammers can be made from our high quality U.S. made hammers. Try Schaff and avoid unnecessary replacement hammer costs and order processing delays that occur in dealing with smaller suppliers.

WRITE OR CALL US FOR A COMPLETE PRICE LIST ON IMADEGAWA HAMMERS.

THE HOUSE DEDICATED TO SERVICE

PIANO SUPPLY COMPANY 451 OAKWOOD ROAD, LAKE ZURICH, IL 60047-1516

24 Hour Hot-Line Reg. (708) 438-4556 T-Free (800) 747-4266 Fax (708) 438-4615

1990-91 Board Of Directors

NOLAN P. ZERINGUE, RTT President 619 Barbier Avenue Thibodaux, LA 70301 (504) 446-6812

RRUCE G. DORNFELD, RTT Vice President 2134 Walters Avenue Northbrook, IL 60062 (708) 291-9218

SHARLA KISTLER, RTT Secretary-Treasurer 5510 Chapmans Road Allentown, PA 18104 (215) 395-2348

IAMES S. BIRCH, RTT Northeast Regional Vice President 56 Nashville Road Bethel, CT 06801 (203) 744-4842

DONALD S. VALLEY, RTT Southeast Regional Vice President 8861 Greenville Highway Spartanburg, SC 29301 (803) 574-6165

DANNY L. BOONE, RTT South Central Regional Vice President 9707 Timberview Waco, TX 76712 (817) 772-0546 (H) (817) 755-1723 (W)

RICHARD BITTNER, RTT Central East Regional Vice President 519 Melody Court Royal Oak, MI 48073 (313) 398-3876

MICHAEL A. DROST, RTT Central West Regional Vice President 1052 South Fork Drive River Falls, WI 54022 (715) 425-2068 (H) (715) 425-3940 (W)

FERN L. HENRY, RTT Western Regional Vice President 3574 Cantelow Road Vacaville, CA 95688 (707) 448-4792

STEPHEN H. BRADY, RTT Pacific NW Regional Vice President 1402 3rd Avenue West Seattle, WA 98119 (206) 281-8292 (H) (206) 685-9371 (W

RONALD L. BERRY, RTT Immediate Past President 6520 Parker Lane Indianapolis, IN 46220 (317) 255-8213

Piano Technicians

OFFICIAL PUBLICATION OF	April 1991
THE PIANO TECHNICIANS GUILD, INC.	Volume 34
. ,	Number 4
1991 Directory Issue	
Mission Statement	6
Code of Ethics	6
President's Message	8
From The Vice President	
1990-91 Officers	
Coming Events	12
Awards	14
The Piano Technicians Guild Foundation	15
Examiners Contact List	18
Certified Tuning Examiners	19
Sustaining Members	20
IAPBT	21
International Organizations	21
Industry Contacts	22
Index of Advertisers	24
PTG's 1991 Convention	25
Past PTG Conventions	25
Explanations of Codes	26
Alphabetical Roster of Members	
Guild Regions and Chapters	76
Chapter Rosters	
Region1	77
Region 2	88
Region 3	96
Region 4	107
Region 5	
Region 6	115
Region 7	123
Piano Technicians Guild Auxiliary	129
Piano Technicians Guild Auxiliary Member Roster	130

Pian'o Technicians Guild, Inc. Home Office 4510 Belleview, Suite 100

Kansas City, MO 64111 (816) 753-7747 FAX (816) 531-0070

Piano Technicians Journal Staff

HOME OFFICE

LARRY GOLDSMITH Editor/Executive Director

LISA GRAY Assistant Editor/Advertising

> **SANDY ESSARY** Subscriptions

> **MARY KINMAN** Membership

PATTI CHAPMAN Bookkeeper

SUSAN GRAHAM, RTT

Technical Editor 2967 Madeline Oakland, CA 94602 (415) 482-4707

RICK BALDASSIN, RTT

Tuning Editor 2684 W. 220 North Provo, UT 84601 (801) 374-2887

LAROY EDWARDS, RTT

Journal On Tape Reader

© 1991 The Piano Technicians Guild, Inc. Articles published in the Piano Technicians Journal represent only the opinions of the author and not those of the Piano Technicians Guild, Inc. All rights reserved. No part of this publication may be copied or reproduced in any form without permission from the publisher, The Piano Technicians Guild, Inc. The words "The Piano Technicians Guild, Inc.," and the Registered Tuner-Technician emblem are registered with the U.S. Patent and Trademark Office — Unauthorized use is strictly prohibited.

The Piano Technicians Journal (ISSN 0031 9562) is the official publication of The Piano Technicians Guild, Inc., 4510 Belleview, Suite 100, Kansas City, MO 64111. The Journal is published monthly. Second class postage paid at Kansas City, MO., US ISSN 0031 9562 foreign and domestic. POSTMASTER: please send address changes to: Piano Technicians Journal, 4510 Belleview, Suite 100, Kansas City, MO 64111.

Annual subscription price: \$85 (US) for one year; \$155 (US) for two years; \$7.50 (US) per single copy. Piano Technicians Guild members receive the Piano Technicians Journal for \$45 per year as part of their membership dues.

GRADE: A

KEYBOARD Magazine's November 1990 issue includes a comprehensive review of home study courses teaching piano tuning. They gave our course an "A." (Other courses received grades ranging from C to F.)

"I think the Randy Potter course is an extraordinary achievement, a terrific investment for anyone who wants to become a piano technician or upgrade their professional skills, and an unbeatable value for the price.

"Not only does it bring together more information about piano technology than has ever existed in one place, it does so in a philosophical and ethical context conducive to producing craftspeople who will be a credit to their profession, and provides a firm practical foundation for their business success.

"Combined with plenty of practice, apprenticeship, and continuing education, this course is one of the best vehicles available today for learning piano technology." — KEYBOARD Magazine, November 1990

See us at the California State Convention, February 22-24, 1991; Pacific Northwest Regional Convention, March 20-22, 1991; the New England Regional Seminar, April 25-28, 1991; and the 34th Annual PTG Technical Institute.

Philadelphia, PA, July 13-17, 1991.

Call or write:

Randy Potter, RTT 61592 Orion Drive, Bend,OR 97702 (503) 382-5411



PIANO KEY RECOVERING

Prompt Service — Quality Workmanship Over a Decade of Service!

JOHNSTON PIANO KEY SERVICE

41 Goodale St., Haverhill, MA 01830 (508) 372-2250

> Piano Keys Recovered With

ART IVORY

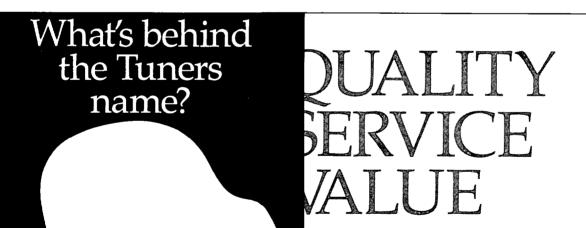
(Pyralin)

Over 60 years of continuous service to dealers and tuners

WRITE FOR COMPLETE PRICE LIST OR CALL—(606)277-3311

SHULER CO., INC.

2400 Tulsa Road Lexington, KY 40503



Reputation for Quality carefully built as a worldwide supplier of a wide line of quality tools, materials & supplies for the piano & organ industry. Our famous Hale® brand of tools, tuning hammers, heads & tips has long been considered the standard in the piano trade.

A Policy of Prompt Friendly Service is coupled with old fashion common sense of putting the customer first.

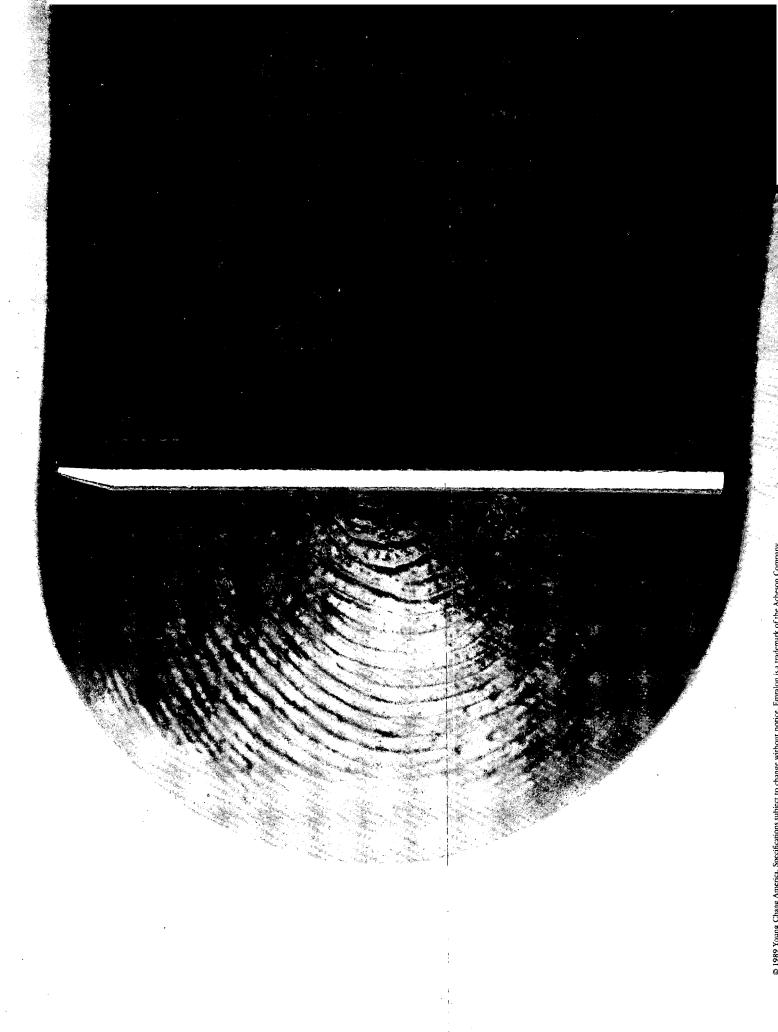
A History of Value has earned us a good name by providing quality products with realistic prices to our technician friends for over a century.

Western Branch: 190 South Murphy Ave., Sunnyvale, CA 94086 (408) 736-2355 Piano Tools and Supplies

TUNERS SUPPLY COMPANY

Serving the Music Industry Since 1884

Eastern Branch: 94 Wheatland Street, Somerville, MA 02145 (617) 666-4550



At Young Chang, there's nothing too small to improve.

No one notices a center pin until there is a problem.

Most manufacturers make them out of brass. Eventually they tarnish, and can cause verdigris to form. But it usually happens after the piano has left the sales floor. And often after the warranty has expired.

At Young Chang, we make our center pins of non-oxidizing German silver. They don't tarnish. So they move freely for the life of the piano. Chances are you will rarely need to repin or ream the bushings of a Young Chang action. And chances are our efforts will go completely unnoticed.

You also may not notice we coat many of our action parts with Emralon™ to reduce friction and noise and eliminate graphite penetration in felt and buckskin.

Or that we're using an improved premium English hammer felt that lasts longer and produces a bigger sound. Or that there's now whippen auxiliary springs on our 7' and 9' grands for finer touch adjustments.

Or that we've strengthened our grand keystop rails to prevent damage during moving, and steel-reinforced our grand keyslips to minimize warping due to changes in the weather.

We've also developed a moisture absorbent finish for our black keys and a new satin case finish to bring out more of the natural wood grain highlights.

While these recent improvements have gone largely unnoticed, our 12 year *full* warranty is getting all kinds of attention. It's the kind of promise people understand. And the kind of promise no other manufacturer is prepared to offer.

Little by little, we keep refining our pianos. Because it's the little things that make the difference between a good instrument and an extraordinary one.

For your free copy of our Service Guide & Technical Specifications Manual, write to Director of Technical Services, Young Chang America, 13336 Alondra Blvd., Cerritos, CA 90701 or call (213) 926-3200.



Piano Technicians Guild, Inc. Mission Statement

Adopted July, 1988

In order to promote the highest professional, ethical and economic standards for our members, we present the following as the mission of the Piano Technicians Guild, Inc.:

- 1. To provide continuing education to promote professional competency.
- 2. To improve the economic well-being of piano technicians.
- 3. To increase public awareness of The Piano Technicians Guild, Inc.
- 4. To increase interaction and articulation with and among piano manufacturers, suppliers, dealers, technicians, teachers and the piano playing public.
- 5. To develop an ongoing working relationship with piano teachers and professional pianists.
- 6. To promote the use of the piano.

Piano Technicians Guild, Inc. Standards Of Professional Conduct And Code Of Ethics

Members Of The Piano Technicians Guild Are Obligated To:

- 1. Contribute to the vigor of musical life and activities in the communities in which they serve.
- 2. Promote the integrity of, and good will toward, the tuning profession, musical performing arts and the entire music industry.
- 3. Upgrade their professional skills by study and attendance and participation in chapter meetings, seminars, conventions and related activities.
- 4. Cooperate in raising the general competence of the profession by advising and assisting fellow members who want to advance their knowledge and skill in piano technology.

Piano Technicians Guild Code Of Ethics

- 1. I will always conduct myself honorably in locations where I render service and in a manner which will reflect credit to the PTG.
- 2. I will always keep the best interest of my client in mind.
- 3. I will always render the best service possible under the circumstances.
- 4. I will not advertise or otherwise imply or claim to the public that my method of tuning is inherently superior to other professional methods of tuning.
- 5. I will not engage in unfair trade practices.
- 6. I will not advertise in a manner so as to convey information that is misleading.

Rules Of Business Conduct

- 1. Members other than Registered Craftsmen shall not, by omission or misrepresentation, imply that they have PTG Craftsman rating.
- 2. Members are prohibited from personally misusing or allowing others to misuse the Guild's name, emblem, trademarks and other similar devices in any unauthorized manner.
- 3. Past or present officers of the Guild or a chapter are prohibited from personal use of the title of office in an advertisement.
- 4. The specification of Certified Tuning Examiner status in any advertisement for personal business is prohibited.
- 5. All members are required to follow the PTG Code of Professional Ethics.

FOR ALL PIANO DEALERS



(Brochures Included)

ATTENTION PIANO TUNFRS

AND TECHNICIANS

Place This Display With Piano Dealers

It Can **Substantially** Increase Your **Business.**

> FIND OUT HOW. CALL:

-800-438-1524

To Order FREE Display and Business Builder Kit.

MPP-CHASER® ELECTRONICS CORP. BOX 1610 HENDERSONVILLE, NC 28793

PIANO SERVICING TUNING & REBUILDING

By ARTHUR A. REBLITZ, RTT "The Technician's Bible" Now in Paperback for only \$19.95

+ \$2 mail or \$3 UPS THE VESTAL PRESS

Box 97 • Vesta! 62 NY 13851 NY Res. add 7% sales tax





DRYBURGH **PIANO** SERVICE

distributors of Satellite City Hot Stuff adhesive products 1-800-GLUE ALL

ask for our complete guide of piano applications

10% discount on first order when you mention this ad



Great sounds with strings from Mapes... unexcelled strings for piano, guitar, banjo, mandolin, and bass guitar

We make strings for any model or age piano in any quantity for Piano Technicians, or larger quantities for manufacturers.

THE MAPES PIANO STRING CO.

P.O. BOX 700 ELIZABETHTON, TENNESSEE 37644 615-543-3195 FAX 615-543-7738

President's Message

Putting PTG In Public Focus

PTG has now grown to over 3800 members. We like to think of our organization representing a level of competence in those who hold membership in PTG which will guarantee satisfactory technical service to both the beginning student and the concert artist. Certainly the availability of technical knowledge to those who hold membership in PTG would assure this if the member takes advantage of what is at his fingertips.

We like to think that most members do take advantage of what is available to them through PTG. We believe that anyone who uses a PTG member for service

on their piano will probably get the best possible piano service.

There are many advantages to belonging to PTG, and one of them is here in this directory. You have listed in the PTG Directory all of the technical greats and geniuses in piano technology, and what does the directory give you? *Their phone numbers*.

We know the value of being a member of PTG, or we would not belong. Now we must make everyone else know what the Piano Technicians Guild is and why they should only use PTG members for their piano service.

This is what led to the birth of the PTG Marketing Committee. We must tell the world what PTG is. We have



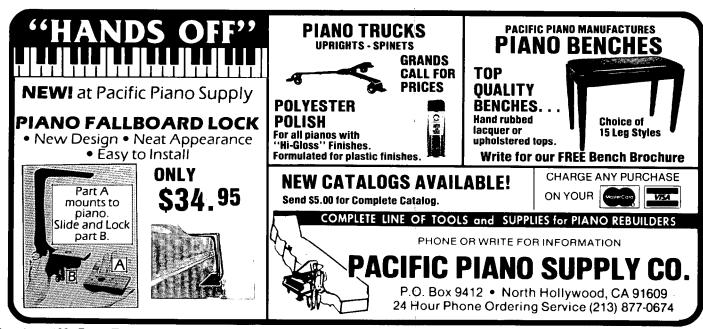
Nolan P. Zeringue, RTT President

tried our hands as volunteers in public relations and marketing, and for the most part have worked very hard for PTG. We have accomplished as much as we could, being piano technicians and not professionals in finding the best possible manner, format, and strategy with which to promote PTG.

We seek out professionals in our daily lives for our medical needs, legal needs, spiritual needs, and other services we need. It stands to reason that we would want the piano owning public to seek out professional service for their piano. An ongoing comprehensive professional

marketing and public relations campaign is the way for PTG to go in order to place us in proper focus before the piano owning public.

The PTG Marketing Committee is working very hard to accomplish the goals necessary to achieve the public's focus on PTG as the professionals in piano technology. Then one day we will be able to say that everyone *does* recognize that little round RTT logo, and would not think of using anyone but a Registered Tuner-Technician member of the Piano Technicians Guild. I urge you to support the committee's work, and to carry support to Council to approve the committee's recommendations for implementation.



SUPERIOR PRODUCTS

- Imadegawa Royal George Felt Hammers
 - 15, 17, or 19 Lb. Grand 14 Lb. Upright. Available with reinforced (bright tone) or unreinforced (medium tone) shoulders Specially designed Steinway style replacements. Expert custom boring to your samples or specs.
- Grand Action Parts

Beautifully finished wippens to fit Steinway, Mason & Hamlin, and others. Shanks & Flanges with finest quality knuckles to fit Steinway, Baldwin, Mason & Hamlin, Knabe, Chickering, Wessel actions plus European and Oriental imports. Finest buckskin knuckles and backchecks and thick buckskin strips for recovering Steinway backchecks

- Steinway Upright Replacement Parts
- Falconwood Pinblocks
 Special drill bits, instruction
 - book, ½" Falconwood plugs. West Coast distributor for C.A. Geers.
- Tuning Pins
 Nickel plated or blue, cut

Caster Cups

Molded plastic, 5½" diam., black or brown.

- Sciortino Multi-Purpose Hammer-Hanging Tool
- Coleman Defebaugh Instructional Video Tapes
- Sanderson Accu-Tuner

* * * NEW * *

We are pleased to announce that we now offer a complete line of

A. ISAAC HAMMERS

BROOKS NU-TONE HAMMERS

SUPERIOR SERVICE

* Knowledgeable staff will make every effort to accommodate special requests * Prompt, courteous service * Money-back guarantee

SUPERIOR IMPORTS, LTD.

2152 W. Washington Blvd., Los Angeles, CA 90018 • (213) 735-4595

PERKINS SCHOOL OF PIANO TUNING AND TECHNOLOGY

Teaching excellence in piano technology for 28 years

We are the only school teaching 4 individualized courses in Piano Technology: Piano Tuning and Repair, Grand Piano Rebuilding, Concert Tuner Preparation, and Player Piano Rebuilding. The classes are all hands-on, with the instructor present. When you have a question about that overtone, false beat, or inharmonicity, your instructor is right there to answer your question. You will install pinblocks, bridges, and plates yourself. Most classes visit a piano factory for the educational cap to your chosen studies.

Perkins School is a resident piano technology school with dorm rooms and kitchen facilities available on site. Students from ages 16 to 60 have taken these courses. We also have taught students from many foreign countries.

You are urged to visit our resident school which offers individual hands-on, instructor-present training. You can receive a diploma and certificate(s) in 6 to 7 months and know how to tune and repair pianos at a cost only twice that of a correspondence school — where you have to reach for a telephone, VCR or typewriter to converse with an instructor. For little more than the cost of a tuning machine, you will learn to tune by ear as well as learn to repair and regulate the entire piano.

Classes start quarterly — January, April, July and October. Call now for a free catalog and get started in a rewarding career.

Robert K. Perkins, RTT, President
Perkins School of Piano Tuning & Technology
225 Court Street Elyria, OH 44035
Phone: 1-800-852-1185
(216) 323-1440 (Elyria, OH)
(216) 671-9485 (Cleveland, OH)





From The Vice President

A Chapter Is A Living Thing (Help It Grow)

Bruce Dornfeld, RTT Vice President

Who needs more people in their chapter? Would anything be better with more members? We often find it difficult to explain to prospective members why we want our competitors to become better at their trade and maybe become our friends. Sometimes it is just as hard for established chapter members to see the advantage of expanding membership. When things are good, the temptation is to keep things the same. When they get stale, it's still comfortable.

You already know a lot about what PTG can do for someone just joining: you know how it's helped you. Let's look at

how new members can improve your chapter. One external benefit will be to improve the quality of technicians in your area; it only takes a few bad ones to taint everyone's image. A direct benefit is having more people to share business and technical ideas with, expanding your resources. When you are asked a question about some technical procedure, even by a less experienced technician, you have to analyze it carefully. If you are fortunate, someone



Bruce G. Dornfeld, RTT Vice President

asks a question that requires a new perspective. All teachers know how much they learn from those being taught. It's likely that any technician who joins your chapter will contribute to the vitality of your collective skills.

We also need people to serve on committees and as officers. If we overuse those folks until they are burned out, it isn't good for them or the chapter. Where will you find new chapter officers for the future if not from new recruits? Creativity is needed in setting technical programs for the year as well as finding the changing needs of a constantly changing chapter.

Remember that when it looks like nothing is changing, stagnation is setting in: a change for the worse.

Vitality is found in new blood and what new people bring out of established members. Keep your chapter growing and it will continue improving. If you know of someone who might want to join, make contact! They will thank you and so will you!

Introducing our complete new line of piano care products:

- · KEY-BRITE, a key cleaner/protector for acoustic and electric keyboards.
- ALL-BRITE, a high-tech polish designed for polyester, lacquer, and rubbed finishes.
- BUFF-BRITE, a state-of-the-art buffing compound designed to remove fine scratches from polyester and lacquer finishes, as well as cleaning and polishing hardware/name decals.
- SCRATCH-BRITE, a scratch cover/rejuvenating polish.

 CTATIO BUSTING BRUST (coverage description)

 The property of the pro
- STATIC DUSTING BRUSH, for removing dust and dirt from cases, keyboards, plates and soundboards.
- ULTIMATE CARE KITS, complete care kits for polyester finishes, pianos and organs.
- CLEANING AND POLISHING CLOTHS.

Increase your profits and provide your customers with the finest quality care products available!



Write or call for more information
Cory Keyboard Products
(a division of Cory Instrument Products, Inc.)
21704 Devonshire St. #274, Chatsworth, CA 91311
Order desk: 1-800-552-CORY Fax: (818) 718-7488

Piano Technicians Guild Board Of Directors



1990-91 PTG Board members are, from left: Nolan P. Zeringue, RTT, Thibodaux, LA, President; James Birch, RTT, Bethel, CT, Northeast RVP; Ronald Berry, RTT, Indianapolis, IN, Immediate Past President; Bruce Dornfeld, RTT, Northbrook, IL, Vice President; Stephen Brady, RTT, Seattle, WA, Pacific Northwest RVP; Danny L. Boone, RTT, Waco, TX, South Central RVP; Sharla Kistler, RTT, Allentown, PA, Secretary-Treasurer; Michael Drost, RTT, River Falls, WI, Central West RVP; Fern Henry, RTT, Vacaville, CA, Western RVP, Richard Bittner, RTT, Royal Oak, MI, Central East RVP; and Donald Valley, RTT, Spartanburg, SC, Southeastern RVP.

1990-91 Board of Directors

President Nolan P. Zeringue, RTT 619 Barbier Avenue Thibodaux, LA 70301 (504) 446-6812

Vice President
Bruce G. Dornfeld, RTT
2134 Walters Avenue
Northbrook, IL 60062
(708) 291-9218

Secretary-Treasurer Sharla Kistler, RTT 5510 Chapmans Road Allentown, PA 18104 (215) 395-2348

Immediate Past President Ronald L. Berry, RTT 6520 Parker Lane Indianapolis, IN 46220 (317) 255-8213

Northeast Regional Vice President James S. Birch, RTT 56 Nashville Road Bethel, CT 06801 (203) 744-4842

Southeast Regional Vice President Donald S. Valley, RTT 8861 Greenville Highway Spartanburg, SC 29301 (803) 574-6165 South Central Regional Vice President Danny L. Boone, RTT 9707 Timberview Waco, TX 76712 (817) 772-0546 (H) (817) 755-1723 (W)

Central East Regional Vice President Richard Bittner, RTT 519 Melody Court Royal Oak, MI 48073 (313) 398-3876

Central West Regional Vice President Michael A. Drost, RTT

1052 South Fork Drive River Falls, WI 54022 (715) 425-2068 (H) (715) 425-3940 (W)

Western Regional Vice President Fern L. Henry, RTT 3574 Cantelow Road Vacaville, CA 95688 (707) 448-4792

Pacific NW Regional Vice President Stephen H. Brady, RTT 1402 3rd Avenue West Seattle, WA 98119 (206) 281-8292 (H) (206) 685-9371 (W)

Piano Technicians Guild Past Presidents

Erroll P. Crowl*	1957-1958
John W. Travis*	
C. Raymond Feaster	
Ulys Rogers	
W. Don Morton	
Charles E. Burbach	
Wendell E. Eaton	
Erwin Otto	
Ralph A. Kingsbury	
Jess C. Cunningham	
George R. Morgan	1972-1973
F.M. "Kelly" Ward	1973-1975
Kenneth Kadwell	
W. Don Morton	
Robert Russell, Sr.	
Sidney O. Stone	
Ernest Preuitt	
Charles P. Huether	
Marshall B. Hawkins	
Ronald L. Berry	1700-1790

*Interim Co-Presidents Erroll P. Crowl and John W. Travis served together immediately following the merger of the American Society of Piano Technicians and the National Association of Piano Tuners to form the Piano Technicians Guild.

COMING EVENTS

April 13, 1991	East Tennessee One-Day Seminar Workshop Carson-Newman College, Jefferson City, TN Contact: Tom Graves; 228 Hillcrest Drive: Knoxville, TN 37918 (615)688-0916
April 20, 1991	Los Angeles Chapter Annual Seminar La Canada Pres. Church, La Canada, CA Contact: Jon Longworth; 6926 Bellingham Avenue; N. Hollywood, CA 91605 (818) 982-2431
April 25-28, 1991	New England/Eastern Canada Regional Seminar Sonesta Hotel, Portland, ME Contact: Joseph Bacica; 15 Holly Street; Box 208B; Scarborough, ME 04074 (207) 883-0010
May 3-4, 1991	Intermountain Seminar Salt Lake City Airport Holiday Inn, Salt Lake City, UT Contact: Wilford Young, RTT; 975 Stowe Drive; Ogden, UT 84404 (801) 393-9079
May 23-26, 1991	Mexico City Ollin Yolisli Cultural Center, Mexico City, Mexico Contact: Danny L. Boone; 9707 Timberview; Waço, TX 76712 (817) 772-0546
May 5, 1991	South Florida One-Day Seminar Hale Pianos and Organs, Pompano Beach, FL Contact: Bob Mishkin; 1240 NE 153rd Street; N. Miami Beach, FL 33162 (305) 947-9030
July 13-17, 1991	34th Annual PTG Convention & Technical Institute Adam's Mark Hotel, Philadelphia, PA Contact: PTG; 4510 Belleview, Suite 100; Kansas City, MO 64111 (816)753-7747
Oct. 3-6, 1991	Ohio State Conference Truman Hotel, Columbus, OH Contact: Don Gagliardo; 752 Macon Alley; Columbus, OH 43206 (614) 444-9630
Oct. 11-13, 1991	Texas State Association 1991 Seminar The Crest Hotel, Austin, TX Contact: Mary Cushing Smith; 2002 Oxford Avenue; Austin, TX 78704 (512) 462-0212
Oct. 17-20, 1991	1991 New York State Conference Sheraton Inn/Buffalo Airport, Buffalo, NY Contact: Robert J. Tarbell; 358 Bedford Avenue; Buffalo, NY 14216 (716) 873-5465
Nov. 8-10, 1991	North Carolina State PTG Conference Adams Mark Hotel, Charlotte, NC Contact: Eugenia Carter; 4317 Commonwealth Avenue; Charlotte, NC 28205 (704) 568-1213



With your feedback we have developed a family of piano hammers that will give you that special quality of piano tone you've been looking for.

We use natural, unbleached felt for greater resilience.

Cadenza Special Edition

- Cadenza with underfelt
- · Special Edition with underfelt

For those jobs where money is no object, but everything else is:

Gold Points and Gold Points with underfelt

Every time your customers play a piano you rebuild using Isaac Hammers or Isaac Bass Strings you don't need to tell them your work is special...

Distributors:

Wally Brooks (203) 434-0287 Peter F. Collora (214) 351-6636 Superior Imports Ltd. (213) 735-4595 American Piano Supply (201) 777-3600

Isaac Hammers and Bass Strings speak for you.

308 Betty Ann Drive Willowdale, ON Canada M2R 1B1 (416) 229-2096

Ralph Joseph Onesti **Piano Restorations**

215-833-1657 FAX 215-833-5119

SERVICE TO THE TRADE

Soundboards

Pin Blocks

Bridges

Actions

High Level Finishes

CLASS INSTRUCTOR

Comprehensive Business and **Shop Management**

Salesmanship

Computers in Your Business

Damper Guide Rail Manufacturing

Bridge Making

Balance Rail Hole Repair

Pin Block Installation

Soundboards: Theory and Installation

Grand Action

Dampers

CONSULTANTS FOR

Rebuilding

Business

Wood Technology

Wooden Parts Manufacturing Techniques

High Level Mass Production Wooden Parts Machinery

Piano Tuning & Repair Piano Technology

At Western Iowa Tech we believe teaching goes beyond mere technique. Our graduates agree! "I can't begin to tell you how much I appreciate all you have done to ensure my success in this new career! ... Every time I work on a piano, I leave my card inside. I feel like I really ought to add your name to the card, though, as I can just hear you talking me through the job, from start to finish." Carol S. Sandblom, Piano Technician

"Our study of the basic theoretical principles of equal temperament tuning has made it possible to understand better the historical temperaments I work with at the museum." Rodger Kelly, Curator, Shrine to Music Museum

Financial Aid and Job Placement Services available. Free loan videos about the college, and the Piano Tuning & Repair program, also available. For more information write Admissions Office, Western Iowa Tech Community College, P.O. Box 265. Sioux City, Iowa 51102-0265, or call 712/274-6400.

REMEMBER YOUR FINEST TUNING?

The Accu-Tuner II Can!

It's a jungle in there.

That's why you need the Sanderson Accu-Tuner II™ to help speed you through the most rugged terrain. This amazing computer can store up to 208 complete 88-note tunings. Store as many temperaments as you desire, or develop and store your own tunings, including special celeste or non-standard-pitch tunings.

It's pitch range, nine full octaves from C1 through B9, easily accomodates every pipe on even the largest pipe organ. And for quick temperature compensation, pitch can be easily offset to match that of a principal A or C.

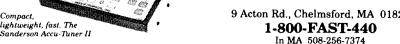
Now, with stored tunings, you can tune any pipe organ or piano quickly and accurately. And you won't have to remember how great your last tuning was, you simply recreate it.

The Sanderson Accu-Tuner II by Inventronics. For the time you save, the price is but peanuts.

Send today for the FREE Inventronics catalog:

nventronics ncorporated

9 Acton Rd., Chelmsford, MA 01824 1-800-FAST-440



Piano Technicians Guild Awards

	Hall Of Fame		Go	olden Ham	nmer Awa	ard	
1976	Erroll Crowl	Aubres	y Willis	1969	Ernie Juhr	1	1980
1970	Theodore F. Gose	Len W		1970	W. Don M		1981
	Leslie Hoskins	1	. Scheer	1971	Francis M		1982
		_	ell Eaton	1972	Robert Bu		1983
	Harry W. Hughes Victor H. Jackson	Allan I		1973	Bob Russe		1984
			Hoskins	1974	Stanley Ol		1985
	Alfred Knight	John K	-	1975	Willis Sny		
	George Lockhart	1 -	Lockhart	1976	LaRoy Ed		1986
	Erwin Otto		n Jellen	1976	George De		1987 1988
	Allan Pollard		H. Burton	1978	Emil Fries		1989
	Charles F. Stein	Don G		1979	Ben McKl		
	John W. Travis	Don G	all	19/9	ben wicki	veen	1990
	Len West	l				<u> </u>	
	William Braid White						
	Aubrey Willis				0437.4		
1977				Member	Of Note		
	Jess Cunningham	1000	T.D. 14.1	!			
	Wendell Eaton	1969	J. Ben Markum	1		Fred Odenheimer	
	Henry MacConaghy	1970	Emil Fries			Floyd Qualls	
	Ulys Rogers		Allan Pollard		1979	Ralph Kingsbury	
	F.M. "Kelly" Ward		Victor H. Jackson			Ben McKlveen	
1978	00000000000000000 = 50000000000000000000		Leslie Hoskins	1		Norman Neblett	
	John Kohl	1971	Clifford Geers			Erwin Otto	
1979			Hannah Grover	-	1980	Willis Snyder	
	William Stegeman		D. Earl L. Kent	;		Dr. Al Sanderson	
1980	Ed Menke		Hal Lyne		1981	Jack Sprinkle	
1981	99999999999999999999999999999999999999	1972	W. Jesse Lyons			Herman Koford	
	Robert Burton		Henry MacConag	ghy	1982	Richard Bittinger	
1982	Clifford Geers		Merle Mason	1		Willard Sims	
	John L. Scheer		Robert Hayward	ļ	1983	Jack Krefting	
1983	Hannah Grover	1973	James H. Burton	i		Maurice Roseburro	ugh
	Fred Drasche		Stephen Jellen		1984	Walter Brooks, Jr.	
1984			Bob Russell, Sr.			John Ford	
	Ralph Kingsbury		William J. Stegem	nan		Frank Stopa	
1985	George Defebaugh	1974	LaRoy Edwards		1985	Jack Greenfield	
1986	Charles E. Burbach		Don S. Galt	I.	1986	Susan Graham	
	Emil Fries		John Kohl	1		Otto Keyes	
1987	Ernie Juhn		Alfred Knight			Christopher S. Robi	nson
	Fred Odenheimer	1975	Jess C. Cunningha	am	1987	Ronald Berry	
1988	Allen Foote		George Defebaug	h		Charles Huether	
	Jack Sprinkle		Wendell Eaton			Joel Rappaport	
1989			Francis Mehaffey			Priscilla Rappaport	
	Norman Neblett		Robert Qualls	!	1988	Lou Herwig	
1990		1976	James W. Colema	n, Sr.		John Lillico	
	Ralph Stilwell		Erroll Crowl	1		Roger Weisensteine	er
	1		George Morgan		1989	William J. Smith	
			W. Don Morton			Kenneth Serviss	
	Man Of The Year	1977	Robert Burton			Ellen Sewell	
			Jack Caskey	1		Clarence "Clancy"	Stout
1968	Allen Foote		Fred Drasche]	1990	Colette Collier	
1971	W.Stan Reneham		F. M. "Kelly" War	r'd	=	Larry Crabb	
1973	Robert E. Allan	1978	Charles E. Burbac			Wayne Matley	
- -	 		Charles S. Corey	•		Bob Smit	
							

Piano Technicians Guild Foundation

The Piano Technicians Guild Foundation was founded in 1983 to promote the Piano Technicians Guild and its members by promoting excellence in the piano industry. Its activities include:

- Presentation of an annual \$750 continuing education scholarship to a Nationally Certified member of Music Teachers National Association.
- Establishment of the PTG Foundation Press to publish books of technical interest to piano technicians.
- Establishment of a scholarship to assist an RTT-track Associate member in attending the annual convention and completing his or her examinations.
- Development of a program of research grants for academic study of piano acoustics and related topics.

Board of Directors

Marshall B. Hawkins, RTT, President Ronald L. Berry, RTT, Vice President Sharla Kistler, RTT, Secretary-Treasurer Bruce Dornfeld, RTT, 2nd Vice President Nolan P. Zeringue, RTT, 3rd Vice President Charles P. Huether, RTT, Director Emeritus Ernest Preuitt, RTT, Director Emeritus

Names in italics are those being honored by donations. This list includes donations received since the Foundation was established in 1983.

stady of plane acoustics and related topics.		wascsu	abiished iit 1705.	
Dr. William Abbot	Fred Odenheimer	Ray Chandler	Warren & Harriet Forgey	Leslie & Frieda Hoskins
Nelson A. Moffatt	Ernest S. Preuitt	Marshall B. Hawkins	Norman & Pauline Miller	Norman & Pauline Miller
	2111001 0. 1 100111	Kenneth Churchill	Troman a radine mile	Peter Wolford
Hamilton Bell	Charles Burbach	Fred Odenheimer	Emil Fries	i etel Wollold
Cleveland Chapter	Piano Technicians Guild	Jack Greenfield	Michael Osterberg	W. Dean Howell
Oleveland Onapter	Kansas City Chapter	Wendell Eaton	Wilchael Osterberg	Ernest Preuitt
Ben Berman	Ernest S. Preuitt	Clayton Harmon	Don Galt	El Paso Chapter
Charles P. Huether	James Burton	Asa Wilkerson		•
New Jersey Chapter	Wendell Eaton	Paul Mueller	Past Presidents' Club Wichita Chapter	El Paso Music Teachers Association
New York City Chpt.	Charles P. Huether	James Collins		
New York City Cript.		Leon Levitch	Connecticut Chapter Pacific NW Conference	Mr & Mrs. Albert von den Driesch
John Bloch	Wichita Chapter	Leon Levilon	Pacific INVV Conference	
Ernest S. Preuitt	David Ob a sale sur	A - francis Dallace	5 10 1	Mr. & Mrs. Jeffrey Blonar
Ernest 5. Preuitt	Paul Cheatham	Andrew DeLong	Earl Gardner	Mr. & Mrs. Willard Roberts
0.1.10.1.1	Piano Technicians Guild	Lehigh Valley Chapter	S.F. Murray	Mr. & Mrs. Fred McLane
Robert Bobst	Past Presidents' Club			Jean Roberts
Piano Technicians Guild	Ernest S. Preuitt	Chris Donges	Hannah Grover	Donald Henry
		Cleveland Chapter	Ernest S. Preuitt	Louise Heller
Celia Bochner	Richard Chenoweth		Christine Lovgren	Otto Heller
A. Carl Eisenstadt	Dean Thomas	William Dorley	Boston Chapter	Marshall B. Hawkins
	Robert Russell, Sr.	Charles P. Huether		
John Boukes			Robert Hayward	Keith Huffman
Douglas R. Strong	Marion Crane	Sidney Durfee	Marshall B. Hawkins	Cincinnati Chapter
Ron & Julie Berry	Kansas City Chapter	Jesse Manley	Douglas R. Strong	
	Ernest S. Preuitt		•	Harry Hughes
Walter Brooks, Sr.		Fred Drasche	"Gus" Hearst	Douglas R. Strong
Connecticut Chapter	Al Cravens	Ray Chandler	St. Louis Chapter	,
Charles Huether	Ernest S. Preuitt	•	Wendell Eaton	Victor & Adeline Jackson
		Charles Egner	James P. Houston	Norman & Pauline Miller
Fred Bruhn	Charles Cronkhite	Lehigh Valley Chapter		
Leon Levitch	Ernest S. Preuitt	-	Richard E. Heinrich	Stephen S. Jellen
		Eugene Ettore	El Paso Chapter	Wendell Eaton
Edward Buck	Erroll "Put" Crowl	Charles P. Huether		F. Kelso Davis
Boston Chapter	Marshall B. Hawkins	New Jersey Chapter	John Holder	Bob Russell, Sr.
Brian Catell	Keith McGavern	,	New Jersey Chapter	Marshall B. Hawkins
	Wendell Eaton	Marge Evans	Charles P. Huether	James W. Owens
Donald Bunch	Ernest S. Preuitt	Ernest S. Preuitt	Doris Holder	Dean Thomas
Gil & Ella Marten	Washington D. C. Chapter	Linest O. Freditt	Roger Endress	Norman Plumb
Scholarship "Marten"	Clayton Harmon	C. Raymond Feaster	Hoger Elloress	Gary Gugala
Conditional Ship Walter	Clayton Hamon	Douglas R. Strong	Low Horwig	Fred Hemry
James Burton	Jess Cunningham	Douglas H. Strong	Lew Herwig	· · · · · · · · · · · · · · · · · · ·
Wendell Eaton		D1- F-K	Ray Chandler	James B. Pierson
	Mr & Mrs. James Burton	Dayle Foli	J. R. Berens	Harry E. Berg
Ernest S. Preuitt	Marshall B. Hawkins	Lu Preuitt	1 114	Leonard Danos
Dalama Dama	O D ()	0.27.5.4	Larry Hiller	Walt Sierota
Robert Burton	George Defebaugh	Cliff Foltz	Mr & Mrs. Gene Charney	Leon Levitch
James Burton	Jesse Manley	Cleveland Chapter	Lillian Danek	Fred Odenheimer
				Ray Friend

Alfred Knight Douglas R. Strong Garland O. Goodwin Kenneth Sloane Ralph Kingsbury

K. Walter Kerber Ernest S. Preuitt

Frank Kast Marshall B. Hawkins Mark Anderson Jim Briley

Ralph Kingsbury
Jonathan Moberg
Charles P. Huether
Wendell Eaton
Kelly Ward
Richard Kingsbury
Marshall B. Hawkins

Hyman Ludman Bessie Ludman

Hal Lyne Ernest S. Preuitt

Henry MacConaghy
Piano Technicians Guild
Ernest S. Preuitt
Past Presidents' Club

C. E. Manning Asa Wilkerson

J. Ben Markum, Jr. Hiram Harting

Raye McCall
Leon Levitch
Mr & Mrs. Fred Odenheimer
Robert Hofstetter
Ernest S. Preuitt

Guy McKay Central Illinois Chapter

Helena McKay Ernest S. Preuitt

Dale Mensching Chicago Chapter James Houston

H. Daniel Mensing Garland O. Goodwin Cleveland Chapter

Albert Metz
Pauline Miller
Norman Miller
Jess Cunningham
Ken Sloane

Reginald Moore Ernest S. Preuitt Wichita Chapter

Ross Muttart Douglas R. Strong

Dave Musgrave Fred Odenheimer Ernest S. Preuitt

Roy Newstedt Douglas R. Strong

Samuel Nock
Connecticut Chapter

Roy Nunn Douglas R. Strong

Fred Odenheimer Marshall B. Hawkins

Erwin Otto
Piano Technicians Guild
Wendell Eaton
Fred Drasche
Daytona Beach Chapter
Connecticut Chapter
Wichita Chapter
Jess Cunningham
Charles P. Huether
Ernest S. Preuitt

Sam Pearlman Bob Russell, Sr. Ernest S. Preuitt Sidney O. Stone

George Peters
Piano Technicians Guild
Sidney O. Stone
Tom Blanton
Charles P. Huether
Ernest S. Preuitt

Allan E. Pollard Douglas R. Strong Houston Chapter

Ruth Pollard Houston Chapter

Ernest S. Preuitt Donald A. Long

Floyd Qualls
Piano Technicians Guild
Ernest S. Preuitt
Jesse Lyons
Past Presidents' Club

Robert Randolph Western Carolinas Chapter Clayton Harmon Ward Rawlins
Jess Cunningham
Ernest S. Preuitt

William B. Reichert Ernest S. Preuitt

Robert Russell , Sr.
Clayton Harmon
Cleveland Chapter
Wendell Eaton
Norman Plumb
Marshall B. Hawkins
Mr & Mrs. Phillip Wykoff
Wagner Pianos-Organs,
Inc.
Jack Greenfield
Ernest S. Preuitt
Ron & Julie Berry
Piano Technicians Guild

Larry Scheer
Wichita Chapter
Philadelphia Chapter
Charles P. Huether
Ernest S. Preuitt
Marshall B. Hawkins

Casey Schneider Jonathan Moberg

Walter Schrumpf Paul Mueller

Evangeline Scovel
Washington D.C. Chapter

Elith B. Sharp Ron Sharp

Walter Sierota Henry T. Meyermann Charles P. Huether Piano Technicians Guild **Auxiliary** Ernest S. Preuitt Lloyd Wagner Washington D.C. Chapter Marshall B. Hawkins Mr. & Mrs. James **Bryant** Reading-Lancaster Chapter Norman Plumb Bob Russell, Sr. Pennsylvania State Conference Harold Smith **Detroit-Windsor Chapter**

Virgil Smith
Edward Doerner
Garland O. Goodwin
James Osborn
Ralph Sperry
Douglas R. Strong

Percy D. Sproule
Mrs. M.E. White
Mrs. F.A. Wilson
Mrs. G.E. Rouatt
Miss Madeline Coulter
Mrs. R.D. Nelson
Mrs. Mable Quinn
Mrs. Moira Vine
Mr. N.G.A. Wilson
Keith Sproule
Merle Sproule
Yvonne Ashmore

Charles Stein Douglas R. Strong Ralph Kingsbury

John Steinway Wendell Eaton Ernest S. Preuitt

Walter Stevens Dallas Chapter

Ralph Stilwell John Baird

Roland Stinson Kansas City Chapter Ernest S. Preuitt

Leroy Sturdevant Ernest S. Preuitt

Lawrence Taylor
Mrs. J. Wallace
Hamilton
Alfred H. Lafosse
William Reid
Rev. & Mrs. Stanley F.
Taylor
Barbara Wright
Farol Taylor

John Travis Marshall B. Hawkins Keith McGavern

Homer Wagman Detroit-Windsor Chpt. Charles P. Huether

C.R. "Shorty" Wagner
Piano Technicians Guild
Wendell Eaton
Dorothy Sain
Mary Talento
Livia Wagner
Mr. & Mrs. Irvin Soles
Lloyd Wagner
Connecticut Chapter
Lee & Tono lovino
Laura G. Grafius
Henry C. Greene
Ruth & Sarah Owens

Pennsylvania State Convention Central Pennsylvania Chapter Erie, PA Chapter Hannah Grover Kenneth Pearson Bill & Lois Connely Reading-Lancaster Chpt. Alec Walker David Snyder Ernest S. Preuitt Norman Plumb Grace Wagner Ken Wagner Bob Wagner Wagner Pianos-Organs, Inc.

George C. Weeks
Daytona Beach Chapter

Scotty Welton
Charles P. Huether
Wendell Eaton
Connecticut Chapter
Paul Monachino
Charles Nilson

Len West Douglas R. Strong

William Braid White Bruce Barrett Douglas R. Strong

Carl E.Wicksell
Piano Technicians Guild
Ernest S. Preuitt
Charles P. Huether
Brian Scott
Faith Luthern Church
Past Presidents' Club
Morton Trautman
Larry J. Wicksell

Mrs. Arthur Wilkinson Mr. & Mrs. James Donelson

Charles R. Williams Douglas R. Strong

Aubrey Willis
Piano Technicians Guild
Ernest S. Preuitt
Past Presidents' Club
Jess Cunningham

Allyn Winslow Boston Chapter

Robert S. Wire
Douglas R. Strong
Edwin C. Wood
Marshall B. Hawkins

Bill Wright
Fred Odenheimer
George Young
Ernest S. Preuitt

Henry Zabawski Cleveland Chapter

Contributions also received from:
The Piano Travelers
Association

Vilas Wensel Harry E. Berg Charles P. Huether Robert E. Morris David G. Taylor Sherman J. Titens Paul Mueller Ernest S. Preuitt Harry Foster Parker Leigh Rufus Easter, Jr. Frederick Hemry

\$70.50

COLEMAN-DEFEBAUGH Video-Cassettes

Aurai & visual luning	
Pitch raising, temperament setting, beat co	unting,
Sanderson Accu-Tuner, etc.	
 Grand Action Rebuilding 	\$79.50
Hammers, shanks & flanges, wippens, key	bushing,
backchecks, etc.	
Upright Regulation	\$65.00
Troubleshooting, refelting, etc.	
Beginning Piano Tuning	\$55.00
Grand Action Regulation	\$79.50
Ciulia i todon i toguization	i

Los Angeles, CA 90018



Your source of replacement parts, Pratt-Win Corporation manufactures piano and organ keys, grand and upright piano actions, shanks, and dampers. For replacement parts, contact:

Technical Services Department Pratt-Win Corporation

> 9 Zane Grey Boulevard El Paso. Texas 79906 915/858-0919 (Juarez. Mexico)



Piano Technicians Guild Foundation 1991 Patrons And Contributors

To recognize those who have made exceptional donations to the Piano Technicians Guild Foundation, two special gift levels have been established. Patrons to the Piano Technicians Guild Foundation are those who have given \$100 or more so far in the 1991 calendar year. Contributors have given \$50 or more so far in the 1991 calendar year.

Patrons:

Leon Levitch Marshall B. Hawkins Ernest S. Preuitt Bruno Tassoni Houston Chapter

Contributors:

Frederick Henry
Richard Kingsbury
Parker Leigh
Asa Wilkerson
Peter Wolford
Lehigh Valley Chapter

The Finishing Touches

Dry Transfer Decals



- Fast, easy, no cleanup
- · Immediately ready to finish
- Over 700 Fallboard and Soundboard
- Custom decals—send tracing for

Music Racks



- · Authentic Steinway designs
- Two styles

Decals Unlimited

Grand Piano Carriage

- · Made of the finest steel; coated
- Superior engineering and looks
- Two brakes included for added stability



- Smooth and effortless movement
- No finish damage to piano legs
- Shipped UPS

Schroeder's Classic Carriage

9333 96th St. No. Mahtomedi, MN 55115 (612) 429-4465

Catalog available upon request



FANDRICH PIANO COMPANY

Piano Design Engineering
Prototype Fabrication
Technical Consulting Services

DELWIN D. FANDRICH, Piano Builder

6336 SE Foster Rd • Portland, OR 97206 • 503-774-1537 • FAX 503-771-6935

Examiner Contact List

The following list is to help Associates locate convenient testing opportunities. For additional information: contact your regional representative on the PTG Examinations and Test Standards Committee (ETSC), listed elsewhere in this directory; monitor the regular Journal Update listings of exam offerings under "Dates & Deadlines," or call the conferences and seminars contacts appearing on the Journal "Coming Events" page to see if exams will be offered at the event.

Reg.	Chapter Name	Number	Technical Contact	Telephone	Tuning Contact	Telephone
1	Western MA	010	Jack Stebbins	413-549-3575		
1	Boston	021	Israel Stein	617-536-6674	Christine Lovgren	617-227-0155 1
1	Rhode Island	029	Larry M. Brown	401-847-0529	same	same
1	Montreal	060	Jean-Marc Beauchamp	514-634-0731	Marcel Carey	819-564-0447
1	Long Island-Suffolk	117	Ed Dowling	516-473-9069	same	same
1	Buffalo	142	Jim Mosier	716-631-5129	Chuck Erbsmehl	716-679-4530
1	Reading-Lancaster	195	Jim Bittinger	717-859-3111	T. Michael Carraher	717-367-8256
2	Washington DC	201	Sam Powell	301-840-0267	Michael Travis	301-441-3555
2	Baltimore	212	Donald R. Pahl	301-781-6350	Patrick L. Stone	301-974-1982
2	Northern VA	223	Alan Heneberry	703-683-5182	Dave Frease	703-771-1909
2	Roanoke	240	Harry Doss	703-951-0398	Ernest Bremner	703-632-3793
2	Central NC	274	,		Ralph Caskey	919-299-8185
2	Charlotte	282	Eugenia Carter	704-568-1231	Bill Clayton	704-392-7836
2	Central FL	327	David Taylor	407-898-9266	Robert Carr	904-736-0551 ²
3	North Central LA	713	Gary Neie	318-640-3122	Elizabeth Ward	318-443-0327
3	Oklahoma	731	Gary Bruce	405-348-3213	same	same
3	Dallas	752	Cary Broce	403-340-3213	Walter Connell	214-353-9295
3	East Texas	756	David Thomason	903-586-6480	Waiter Conneil	214-303-3233
3	Houston	771	Martin Wisenbaker	713-896-9480	Jim Geiger	713-864-6939 ⁻
3	San Antonio	782	Leonard Childs	512-647-3648	Charles Ball	512-282-1221
3	Austin	787	Bill Cory	512-472-9358		512-462-0212
4	Columbus	431	Mark Ritchie	614-885-8488	Mary Smith	512-402-0212
4	Cincinnati	452	Michael Wathen	513-556-9565	00000	
4	Indianapolis	462	Barbara Martin	317-255-7747	same	same
4	Lansing	489	Dale Heikkinen	313-665-0583	same	same
4	Milwaukee	532			same	same
4	Madison	532 537	Timothy Dixon Bob Hohf	414-873-2976		
4	Waukegan	600	Richard Seaman	414-495-8058	Robert Guenther	700 670 0060
4	Chicago	601	Jim Hudson	708-945-5638		708-673-8863
4	Quad Cities	612		708-679-1646	Jim Houston	708-386-3663 ³
			Steve Carver	319-337-9755		0.40.040.0000
5	Central lowa	501	Paul Riedel	515-682-3802	John DeHaan	319-242-6283
5	St. Louis	631	David Porter	314-469-3217	Willem Blees	314-961-5203
5	Kansas City	641	Ernie Preuitt	816-252-2885	Paul Wolf	913-642-0610
5	Nebraska	683	John Minor	402-553-8694	John Minor	402-553-8694
5	Denver	801			Chris Finger	303-652-3110
6	Phoenix	851	Jeff Turner	600-842-0457	Jim Coleman, Sr.	600-968-1222
7	Vancouver, BC	011	John C. Guy	604-525-8101		
7	Montana	594	Peter Briant	406-453-2601	Ward Guthrie	406-587-4088
7	Rogue Valley	975			Thomas Lowell	503-772-1384
7	Eastern WA	992	Mark Story	509-456-8626	Thomas A. Kuntz	208-667-1205
7	Alaska	996	Al Seitz	907-272-4832		
			A	rea Examining Boards		
6	NCAEB		Bill Spurlock	707-448-4792	Michael Kimball	415-994-9798
	includes chapters: 9	01, Los Ange	eles; 905, South Bay; 917, Pom	ona Valley; 921, San Diego; 9	926, Orange County; 931, Santa	a Barbara
6	SCAEB	•	Carl Lieberman, Sec.	213-392-2771	same	same ^s
	includes chapters: 9	41, San Frar	ncisco; 945 Golden Gate; 950, N	Monterey Bay; 951, Santa Cla	ra; 953, Modesto; 956, Sacram	ento Valley

Footnotes

- 1. Test location after school hours at North Bennet Street School.
- 2. Offering technical exam to Chapter members only.
- 3. Exams offered three times per year, dates published in Chicago Newsletter.
- 4. Exams December/April near San Francisco, January/August near Sacramento. See Update
- 5. Call or see Journal Update for test/location schedule.

Certified Tuning Examiners

Northeast Region 010 - Western Massachusetts Iohn Stebbins 021 - Boston, MA Christine Lovgren

Albert E. Sanderson 029 - Rhode Island Larry M. Brown

031 - New Hampshire Peter W. Grey

060 - Montreal, QC Roland Bessette

Marcel Carey 061 - Ottawa, ON

Robert Smit

062 - Toronto, ON John E. Lillico

064 - Connecticut Bruce A. Macleod

Kenneth L. Strick Christine S. Towne

Ray E. Zeiner 078 - New Jersey Charles Huether

Charles P. Willis

101 - New York City, NY Michael Miccio

Karl M. Roeder

117 - Long Island-Suffolk, NY Edward D. Dowling

James V. Dowling 122 - Capitol Area, NY

Stephen H. Snyder 131 - Syracuse, NY

Robert W. Lee Paul J. Simkin

Kenneth A. Williams

139 - Southern Tier, NY Wade F. Alexander

142 - Buffalo, NY

Charles R. Erbsmehl

Thomas McNeil 151 - Pittsburgh, PA

David J. Barr Robert W. Wagner

166 - Central Pennsylvania William A. Hocherl

170 - So. Central Pennsylvania Keith A. Bowman

191 - Philadelphia, PA

Hilbert S. Felton, Jr. 195 - Reading-Lancaster, PA

T. Michael Carraher William H. Keller

Compatible

Shawn L. Peck

Southeast Region

201 - Washington, DC Ruth Ann Jordan Michael R. Travis 212-Baltimore, MD Patrick L. Stone 223 - Northern Virginia David H. Frease Bernard Tolbert 240 - Roanoke, VA Ernest B. Bremner Andrew J. Lyford 274 - Central North Carolina Ralph L. Caskey 278 - Pamlico, NC Donald E. Wigent 282 - Charlotte, NC William J. Clayton, II 301 - Atlanta, GA Larry B. Crabb, Jr. 327 - Central Florida Robert V. Carr Vernon P. Williams Allen K. Wright 331 - South Florida Larry J. Wicksell 335 - Sarasota-Ft. Myers, FL Roberta D. Jacobs 337 - Southwest Florida John C. Phillips

South Central Region

379 - Knoxville, TN

Donald A. Strong

381 - Memphis, TN

Asa Wilkerson

701 - New Orleans, LA Lloyd T. Cotten Nolan P. Zeringue 713 - North Central Louisiana

Elizabeth E. Ward 752 - Dallas, TX

Walter K. Connell Kerry M. Symes

Lou C. Tasciotti Fred T. Yonley, Jr.

763 - Texoma, TX Jimmy C. Gold

767 - Heart of Texas Danny L. Boone Charles W. Fry

771 - Houston, TX James B. Geiger 787 - Austin, TX

Ramon A. Ramirez Mary C. Smith

799 - El Paso, TX W. Dean Baker

Central East Region

401 - Louisville, KY Stephen J. Presley

405 - Bluegrass, KY

Fred W. Tremper

441 - Cleveland, OH

Kevin M. Leary

452 - Cincinnati, OH

Nevin E. Essex

Michael J. Wathen

462 - Indianapolis, IN

Ronald L. Berry

481 - Detroit-Windsor, MI Richard Bittner

Hugh B. Gulledge

Steven E. Hornbeck

Jessica A. Masse

486 - Midland, MI

Janet E. Neuman

Paul R. Schoelles 489 - Lansing, MI

Dale E. Heikkinen

Les O. Jorgensen

493 - Western Michigan, MI

Dean L. Reyburn

600 - Waukegan, IL Robert L. Guenther

601 - Chicago, IL

James P. Houston, Ir.

Brian R. Mott

625 - Central Illinois

John H. Baird

Central West Region

501 - Central Iowa John DeHaan 553 - Twin Cities, MN

Ralph W. Kratzer Richard G. Raskob

Gary R. Shulze

631 - St. Louis, MO Willem Blees

David B. Porter

641 - Kansas City, MO

Stephen D. Berg

Kent E. Swafford

Paul Wolf 671 - Wichita, KS Alan B. Crane Marty A. Hess 683 - Nebraska, NE Robert W. Erlandson John H. Minor Clarence P. Stout Richard E. West 803 - Boulder, CO Christian Finger

Western Region

851 - Phoenix, AZ James W. Coleman, Sr.

Aiko Porter

901 - Los Angeles, CA

Allan O. Cate

Teri L. Meredyth

Kathy K. Teetsell

905 - South Bay, CA

Stephen F. Schell

917 - Pomona Valley, CA

John D. Grutzmacher

921 - San Diego, CA

Mark E. Adams

931 - Santa Barbara, CA

John B. DuBois

941 - San Francisco, CA

Michael A. Kimbell

945 - Golden Gate, CA

Sidney O. Stone

950 - Monterey Bay, CA

Russell D. Brown 951 - Santa Clara Valley, CA

Thomas J. Gorley

955 - Redwood, CA

Daniel S. Gurnee

956 - Sacramento, CA

Peter M. Clark

Pacific Northwest Region

001 - Calgary, AB Ray Hopland

Alfred E. Jeschke

Otto R. Keyes

594 - Montana Ward Guthrie

Jeffrey P. Stickney

846 - Utah Valley, UT

Rick L. Baldassin

M. Jack Reeves

972 - Portland, OR

Taylor Mackinnon David E. Peake

Denis J. Wilkinson

975 - Rogue Valley, OR

Tom A. Lowell

981 - Seattle, WA

Stephen H. Brady

Edward J. McMorrow

985 - Puget Sound, WA

Wayne O. Matley

Michael D. Reiter

James D. Snyder

992 - Eastern Washington, WA Terry Halleran

Thomas A. Kuntz

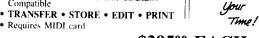
Computer .Software,

Store Thousands of your Accu-tuner Tunings with

· Requires MIDI card

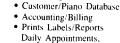
MANAGER

PIANO SERVICE MANAGER Organize



\$29500 EACH Both Programs \$55000

• \$25 Demo Disk • Free Information Packet



Scheduling On Screen

Reminder Notices Word Processing Manual & Support

• IBM Compatible

• Written for Piano Technicians by an R.T.T.

616-887-0191 • 30 Day Moneyback Guarantee

Dean L. Reyburn R.T.T.

9605 Pine Isl. Dr. NE

Sparta, MI 49345

APRIL 1991 PIANO TECHNICIANS JOURNAL - 19

Sustaining Members

Chapter Sustaining Members
Ray Anderson
Toronto, ON
Paul E. Bergan
Houston, TX
Howard P. Berry
Central Iowa, IA
David Blacklock
Northeast Florida, FL
Walter J. Damon
Milwaukee, WI
Iames A. Dinwiddie

Houston, TX

George E. Doerflein
Richmond, VA
Russell M. Gehrt
Las Vegas, NV
Frank Gould
Boston, MA
Theodore Graber
Hutchinson, KS
Bernard J. Hanitchak
Syracuse, NY
William J. Harry
Connecticut, CT
Ken Johnson
Mississippi-Gulf Coast, MS

Les Johnson Vancouver, BC Herman O. Koford South Bay, CA Paul A. Lawrence Bluegrass, KY Ioel I. Loewen Edmonton. AB Edwin G. Markert Long Island-Nassau, NY Frank Martz Los Angeles, CA Roger L. McRoberts Houston, TX Lewis A. Mell Connecticut, CT

Roland V. Mever Central Iowa, IA Phillip H. Moore Seattle, WA Joseph C. Parker Pittsburgh, PA William E. Pealer Northern Virginia, VA Don F. Rogers Puget Sound, WA Joseph Rose Long Island-Nassau, NY **Howard Sauers** San Francisco, CA Casey J. Schneider Milwaukee, WI C.W. Siewert Phoenix, AZ Herbert A. Sorg South Bay, CA Ralph A. Tandberg Orange County, CA Helmut Titz Vancouver, BC Charles G. Wagner Cleveland, OH George J. Whyte Seattle, WA Robert Wolf New York City, NY William H. Young Portland, OR



A PIANO TECHNOLOGY CERTIFICATE IN EIGHT MONTHS...



...OR AN A.S.
DEGREE WITH TWO
YEARS OF STUDY.

Tuning, regulation, repair, and rebuilding of grand and upright pianos. Business practices, including computer applications. Elective studies in antique instrument construction.

Program Coordinator: David Hoffman, RTT.

For more information, call or write Director of Admissions.



• Shenandoah University does not discriminate against any student or employee because of sex, race, color, handicap, military service, or national or ethnic origin, and maintains such nondiscriminatory policy in all aspects of operation.



Guild Sustaining Members

Arthur Berson
New York City, NY
Jess C. Cunningham
New Orleans, LA
Emil B. Fries
Portland, OR
Hiram W. Harting
Houston, TX
Barney J. Johns
Northeast Florida, FL
W.J. Lyons
Oklahoma, OK
Robert Qualls
Oklahoma, OK

Honorary Members
Joe Daurer
Central Florida, FL
F.K. Davis
Connecticut, CT
Earle L. Kent
Indiana, IN

International Association of Piano Builders and Technicians

The International Association of Piano Builders and Technicians is a worldwide association of piano service organizations and individuals. The purpose of the association is the formation and maintenance of a worldwide fellowship of piano technicians and rebuilders.

The objectives of the organization are to encourage and to provide a means of exchange of technical information and related subjects and for cooperation in scientific research to improve the quality of pianos. Exchange of information is on a voluntary basis.

IABPT was formed at the 1979 Guild convention in Minneapolis, MN. Don Morton (PTG) and Nobuo Tanaa (JPTA) were elected co-presidents for the first two-year term. Subsequent meetings were in Switzerland, Toyko, Kansas City, MO, Toronto, Ontario, and Kyoto, Japan. The next scheduled meeting will be June 1991, In Seoul, Korea.

Membership is limited to national technicians organizations, although individuals may become members if there is no organizational member in their country.



Board of Directors

President: Ronald L. Berry (PTG) Vice President: Bo Jung Lee (KAPT)

Secretary: Kenzo Utsunomiya (JPTA)

Directors: Ling Ho "Tom" Liu (TPTA), Ed Hilbert (PTG)

Organizational Members Australian Piano Tuners Assn. Piano Technicians Guild, Inc. Japan Piano Technicians Assn. Korea Assn. of Piano Tuners

Japan Piano Technicians Assn. Korea Assn. of Piano Tuners Taipei Piano Technicians Assn. Individual Members

Ralph Long, England
Matthias Stoeckle, Germany
Johannes Ruoss, Germany
Brian Dockrill, Australia
Odd Aanstad, Norway
Lothar Thomma, Germany
Leonardo Duricic, Germany
Ang Kok Heng, Hong Kong

Friends of IAPBT

Although individual membership in the IAPBT is limited to technicians in countries where there are no national organizations, Guild members may still support the international organization by becoming "Friends of IAPBT."

Annual dues for the "Friends of IAPBT" are \$15, which is used to defrey expenses involved in PTG's participation in the international group. Members of PTG who join receive a membership card and lapel pin.

Technicians' Organizations In Other Countries

Pianoforte Tuners' Association President: Les Sherlock 10 Reculver Road Herne Bay, Kent CT6-6LD

Sveriges Pianostammare President: Borje Gyllhede Aprikosgatan 27 S-16236 Vallingby, Sweden

Bund Deutscher Klavierbauer President: Udo Schmidt c/o Steingraeber & Sohne Friedrichstrasse 2 8580 Bayreuth, Germany

Schweizerischer Verband der Klavierbauer und Stimmer President: Edgar Schokle Lindenfeldweg 9 4106 Therwil, Switzerland L'Association Française des Accordurs-repararteurs de Pianos

President: Jacques Millioz Les Jasses 30720 Ribaute Les Tavernes France

Japan Piano Tuners Association President: Tokuichi Ojima Gakki-Kaikan 6F 2-18-21 Sotokanda Chiyoda-KU Tokyo, Japan

Associazone Italiana Accordatori Riparartori di Pianoforti President: Sergio Griffa Via Della Signora 1 I-20122 Milano, Italy

Dansk Pianostemmer-Union President: Gunnar Christensen Thorsgade 14 8900 Randers Denmark Norsk Piano Stemmernes Forening

President: Odd Aanstad Huser, Asmaloy N-1674 Vesteroyhuser, Norway

Suomen Pianovirittajateknikot

President: Kari Arosson Raatimiehenkatu 6 D 68 00140 Helsinki Finland

European Union of Piano Makers Association (Europiano) President: Leonardo Duricic c/o Schimmel Pianofortefabrik Frierich-Selle-Strasse 20 D-3300 Braunschweig Germany Korea Association of Piano Tuners

President: Chun Sik Chang #63-4 203 Song Am Bldg. Muak-Dong Jongro-Gu Seoul, Korea

New Zealand Piano Technicians Guild c/o Owen S. Mathieson 9 Douglas Avenue Mt. Albert 3, Auckland New Zealand

Australian Piano Tuners and Technicians Association President: John Cross 516 Light Street Dianella 6062 Western Australia

Taipei Piano Technicians Assn. President: Oliver Chang 2Fl. No. 532, Song-Chiang Road Taipei, Taiwan 10478

Piano Industry Contacts

Piano Manufacturers

Alfred Knight Ltd. Phillip Warfield Huth 821 Kent Avenue Baltimore, MD 21228 (301)747-7700

Astin-Weight Piano Mfg. Ray Astin 120 W. 3300 South Salt Lake City, UT 84115 (801)487-0641

Baldwin Piano & Organ Kent Webb, Tech Services Highway 63 South Trumann, AR 72472 (501)483-6116

C. Bechstein America/ Sauter Pianos Russell Kassman 425 Hayes Street San Francisco, CA 94102 (415)255-0284

Camilleri Piano Works, Ltd. Bob Philbin 121 W. 19th Street New York, NY 10011 (212)255-9240 (800)FOR-PIANO

Classic Player Pianos John Omiatek Technical Services Quaker Drive Seneca, PA 16346 (814)676-6683 FAX (814)676-9340

Falcone Piano Company George Brambilia 35 Duncan Street Haverhill, MA 01830 (508)372-8300

Jasper American Judy Weikert Admin. Serv. Manager Highway 56 French Lick, IN 47432 (800)937-4522

Kasimoff-Bluthner Piano Co. Bill & Helga Kasimoff 337 N. Larchmont Blvd. Los Angeles, CA 90004 (213)466-7707 Kawai America Corp. Ray Chandler Tech. Support Div. 2055 E. University Drive Compton, CA 90220 (213)631-1771

Kimball Piano Division Judy Weikert Admin. Serv. Manager Highway 56 French Lick, IN 47432 (800)937-4522

Kimball World (Bosendorfer Service) Vince Cooke P. O. Box 230 French Lick, IN 47432 (800)937-4522

Mason & Hamlin Piano Co. George Brambilia 35 Duncan Street Haverhill, MA 01830 (508)372-8300

Performance Pianos, Inc. A. Russell Lindquist Vice President 9730 Town Park Drive, #102 Houston, TX 77036 (713)774-4402

The Piano Shoppe, Inc. Victor Benvenuto, President 6825 Germantown Ave. Philadelphia, PA 19119 (215)438-7038

Samick Music Corp. Richard Elrod Technical Service Manager 18521 Railroad Street City of Industry, CA 91748 (818)964-4700 (800)592-9393

Seiler America, Inc. Thomas Kidder Vice President 2363 S. Hamilton Road Columbus, OH 43232 (614)868-1877 FAX (614)866-2433

Sohmer Piano Co. Paul Monachino 35 Duncan Street Haverhill, MA 01830 (508)372-8300 Steinway & Sons Michael Mohr Steinway Place Long Island City, NY 11105 (718)721-2600 FAX (718)932-4332

Walter Piano Co., Inc. Charles Walter, President 700 W. Beardsley Avenue Elkhart, IN 46545 (219)293-8242

Weber Piano Company William D. Marciano Service/Parts Manager 51 Hartz Way Secaucus, NJ 07094 (201)902-0920

The Wurlitzer Company Duane Kuhn 422 Wards Corner Road Loveland, OH 45039 (515)576-4601

America P. O. Box 6600 Buena Park, CA 90622 (800)854-1569 - Service (800)521-9477 - Parts

Yamaha Corp. of

Young Chang America, Inc. Don Mannino National Serv. Manager Acoustic Pianos 13336 Alondra Blvd. Cerritos, CA 90701 (213)926-3200

Tools And Supplies

American Piano Supply Co. Edward J. Schadler, President 242 South Parkway Clifton, NJ 07014 (201)777-3600

Brooks, Ltd.Wally & Vivian Brooks
376 Shore Road
Old Lyme, CT 06371
(203)434-0287
FAX (203)434-8089

Camilleri Piano Works, Ltd. Gerry Cousins 121 W. 19th Street New York, NY 10011 (212)255-9240 (800)FOR-PIANO Component Downbearing Gauges Thomas Lowell Box 3247 Ashland, OR 97520 (503)772-1384

Decals Unlimited, Inc. Carol Schroeder, President 9333 96th Street North Mahtomedi, MN 55115 (612)429-4465

Dryburgh Adhesive Products Edward Dryburgh 22 Russling Road, RD #2 Hackettstown, NJ 07840 (201)850-1260 (800)GLUE-ALL

Inventronics
Paul Sanderson
Business Manager
9 Acton Road
Chelmsford, MA 01824
(508)256-7374
(800)FAST 440

J M FABRICations Jennifer Reiter 902 185th St., Ct. E. Spanaway, WA 98387 (206)847-6009

Paul L. Jansen and Son, Inc. Bill or Paul Jansen 3220 Shorewood Drive Oshkosh, WI 54901 (414)231-5433

The Piano Shoppe, Inc. Victor Benvenuto, President 6825 Germantown Avenue Philadelphia, PA 19119 (215)438-7038

Key Bushing Supply Peter W. Grey 84-A Main Street Kingston, NH 03848 (800)388-BUSH (603)642-3633

Lunsford Alden Company/ PIN TITE Eugen R. Alden 146 Woodbridge Circle Daytona, FL 32119 (904)761-6550 Ralph J. Onesti Piano Restorations

Ralph J. Onesti 1317 Mac Dade Boulevard Woodlyn, PA 19094 (215)833-1657

Pacific Piano Supply W. D. Morton, President 11323 Vanowen Street No. Hollywood, CA 91605 (818)769-2490 FAX (818)769-8967

Pianotek Robert Marinelli, President

214 Allen Ferndale, MI 48220 (800)347-3854

Samick Music Corp.

Richard Elrod Technical Service Manager 18521 Railroad Street City of Industry, CA 91748 (818)964-4700 (800)592-9393

San Francisco School of Piano Tuning

E. Ciaburro 657 Mission Street, Suite 507 San Francisco, CA 94105 (415)543-9833

Schaff Piano Supply Co.

Herb Johnson, Dave Johnson 451 Oakwood Road Lake Zurich, IL 60047 (708)438-4556

Song of the Sea

Edward & Anne Damm 47 West Street Bar Harbor, ME 04609 (207)288-5653

Superior Imports, Ltd.

Lynn Defebaugh, Manager 2152 W. Washington Blvd. Los Angeles, CA 90018 (213)735-4595

Steinway & Sons

Glorie LeFrak Steinway Place Long Island City, NY 11105 (718)721-2600 FAX (718)932-4332 Tuners Supply Company

Thomas Napoleon General Manager 88 Wheatland Street Somerville, MA 02145 (617)666-4550

Vestal Press

Grace Houghton 320 N. Jensen Road Vestal, NY 13850 (607)797-4872

The Wurlitzer Company

P. O. Box 1079 Greenwood, MS 38930 (601)455-9115

Services

Camilleri Piano Works, Ltd.

Dimiter Mihov 121 W. 19th Street New York, NY 10011 (212)255-9240

Classic Player Pianos

John Omiatek Technical Services Quaker Drive Seneca, PA 16346 (814)676-6683 FAX (814)676-9340

Craftech Electroplating

46R Endicott Street Barry or Robert Levy Norwood, MA 02062 (617)769-0071

Harry Day Pianos

Harry Day or Linda Bennett 3129 S. Peachtree Duluth, GA 30136 (404)476-1749

Fandrich Piano Company Piano Design &

Manufacturing Consultants
Delwin D. Fandirch

6336 S.E. Foster Road Portland, OR 97206 (503)774-1537 FAX (503)771-6935

Ford Piano Co.

John & Eleanor Ford 4898 Broadway New York, NY 10034-3135 (212)569-9200 C.A. Geers Piano Co., Inc. Tony Geers, President 691 N. Miami Avenue Cleves, OH 45002 (513)941-7666

Key Bushing Supply

Peter W. Grey 84-A Main Street Kingston, NH 03848 (800)388-BUSH (603)642-3633

Ralph J. Onesti Piano Restorations

Ralph J. Onesti 1317 Mac Dade Boulevard Woodlyn, PA 19094 (215)833-1657

Pacific Piano Supply

W. D. Morton, President 13323 Vanowen Street N. Hollywood, CA 91605 (818)769-2490 FAX (818)769-8967

The Piano Shoppe, Inc.

Victor Benvenuto, President 5 Germantown Avenue Philadelphia, PA 19119 (215)438-7038

Pianotek

Robert Marinelli, President 214 Allen Ferndale, MI 48220 (800)347-3854

Samick Music Corp.

Richard Elrod Technical Service Manager 18521 Railroad Street City of Industry, CA 91748 (818)964-4700 (800)592-9393

Schaff Piano Supply Co.

Herb Johnson 451 Oakwood Road Lake Zurich, IL 60047-1516 (708)438-4556

Shuler Co., Inc.

Philip DeHaan, President 3007 Park Central Avenue, #4 Nicholasville, KY 40356 (606)885-4330 Steinway & Sons Michael Mohr Steinway Place Long Island City, NY 11105 (718)721-2600 FAX (718)932-4332

Richard J. Weinberger 11818 Grandview Drive Sun City West, AZ 85375 (602)584-4116

Instruction

American Institute of Piano Technology

Dennis Nicholson Bill Norrington P. O. Box 4418 Chatsworth, CA 91311 (213)223-2010 (818)353-6551

Camilleri Piano Works, Ltd.

Bob Philbin 121 W. 19th Street New York, NY 10011 (212)255-9240 (800)FOR-PIANO

Central Piedmont Community College

Arthur Williams Program Director Charlotte, NC 28235 (704)342-6618

Larry Crabb School of Piano Technology

4299 Hugh Howell Road Tucker(Atlanta), GA 3084 (404)491-1432

Emil Fries Piano Hospital & Training Center

Ken Serviss, Manager 2510 E. Evergreen Boulevard Vancouver, WA 98661 (206)693-1511

Michigan State University

School of Music Prof. Owen Jorgensen, RTT E. Lansing, MI 48824 (517)353-0684 (W) (517)332-8896 (H)

Niles Bryant School James Bryant, President

P. O. Box 19700 Sacramento, CA 95819 (916)454-4748

North Bennet Street School W. Roy Neilsen Director of Admissions 39 North Bennet Street Boston, MA 02113 (617)227-0155

Ralph J. Onesti Piano Restorations Ralph J. Onesti 1317 Mac Dade Boulevard Woodlyn, PA 19094 (215)833-1657 The Piano Shoppe, Inc. Victor Benvenuto, President 6825 Germantown Avenue Philadelphia, PA 19119 (215)438-7038

Randy Potter School of Piano Technology Randy Potter, RTT, President 61592 Orion Drive Bend, OR 97702 (503)382-5411

Samick Music Corp. Richard Elrod Technical Service Manager 18521 Railroad Street City of Industry, CA 91748 (818)964-4700 (800)592-9393

INDEX OF DISPLAY ADVERTISING

Baldwin Piano & Organ Co	
Brooks, Ltd	134
Cory Keyboard Products	
Dampp-Chaser Electronics	7
Decals Unlimited/Schroeder's Classic Carriage	17
Dryburgh Piano Services	7
Fandrich Piano Company	17
Fleisher Piano Cabinetry	134
Bill Garlick	
Inventronics, Inc.	13
A. Isaac Pianos	
Jay-Mart Wholesale	
Johnston Piano Key Service	
Lunsford-Alden Co	
Mapes Piano String Company	7
New England/Eastern Canada	128
North Bennet Street School	134
Onesti Piano Restorations	13
Pacific Piano Supply	8
Perkins School of Piano Technology	9
The Piano Shoppe	75
Piano Works Key Shop	20
Pianotek	128
Randy Potter School	3
Pratt-Win	17
Pro Piano	20
Reyburn Piano Service	19
Samick Music Corp.	IB
Schaff Piano Supply	
Shenandoah University	20
Shuler Co.	3
Michael Skeen	75
Superior Imports Ltd.	9
Superior Instruction Tapes	17
Tuners Supply, Inc.	3
Vestal Press	7
Western Iowa Tech	13
Charles Wilson	
Yamaha	
Young Chang America	
	,-

San Francisco School of Piano Tuning

E. Ciaburro 657 Mission Street, Suite 507 San Francisco, CA 94105 (415)543-9833

Shenandoah University

1460 University Drive Winchester, VA 22601 (703)665-4601

Steinway & Sons

Scott Jones Steinway Place Long Island City, NY 11105 (718)721-2600 FAX (718)932-4332

Superior Instructional Tapes Lynn Defebaugh, Manager 2152 West Washington Blvd. Los Angeles, CA 90018 (213)735-4595

Western Iowa Tech Community College

Doug Neal, Instructor 4647 Stone Avenue Sioux City, IA 51102 (712)274-6306

Other

Camilleri Piano Works, Ltd. Dimiter Mihov 121 W. 19th Street

121 W. 19th Street New York City, NY 10011 (212)255-9240

Coast Wholesale Music Kaman Hastings Pianos

Importer/Distributor Bill Lanzendorf, Director 1215 W. Walnut Street Compton, CA 90220-5088 (213)537-1712

Dampp-Chaser Electronics, Inc.

Stephen R. Smith, President P.O. Box 1610 Hendersonville, NC 28793 (800)438-1524

Paul L. Jansen and Son, Inc.

Bill or Paul Jansen 3220 Shorewood Drive Oshkosh, WI 54901 (414)231-5433

Piano benches, artist adjustable benches, grand and upright piano dollies, Macintosh or quilted covers, grand piano skid boards, bench pads.

Lunsford-Alden Company/ PIN TITE

Eugene R. Alden 146 Woodbridge Circle Daytona, FL 32119 (904)761-6550

National Association of Music Merchants

Larry Linkin, Exec. V. P. 5140 Avenida Encinas Carlsbad, CA 92008 (619)438-8001

National Piano Foundation

Don Dillon, Exec. Dir. 4020 McEwen, #105 Dallas, TX 75244-5019 (214)233-9107

Ralph J. Onesti Piano Restorations

Ralph J. Onesti
1317 Mac Dade Boulevard
Woodlyn, PA 19094
(215)833-1657
Wood and piano technology
consultants to manufacturers and
rebuilders.

Pacific Piano Supply W. D. Morton, President 11323 Vanowen Street N. Hollywood, CA 91605

(818)769-2490 FAX (818)769-8967

Performance Pianos, Inc.

A. Russell Lindquist Vice President 9730 Town Park Drive, #102 Houston, TX 77036 (713)774-4402

The Piano Shoppe, Inc.

Victor Benvenuto, President 6825 Germantown Avenue Philadelphia, PA 19119 (215)438-7038

PIANODISC

Kirk Burgett, President 2444 Marconi Avenue Sacramento, CA 95821 (916)973-8710

Vestal Press

Grace Houghton, Publisher P. O. Box 97 320 N. Jensen Road Vestal, NY 13850 (607)797-4872

KEYSTONE...

The Philadelphia Story

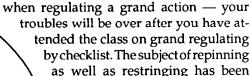
Ernie Juhn, RTT 1991 Institute Director

KEYSTONE

 $oldsymbol{I}$ f you have been following my articles on the 1991 Technical Institute, you probably will not be surprised to hear that I plan on printing almost all class descriptions in the next issue. Indeed I am quite fortunate to have a most cooperative and helpful group of instructors. I am glad that I will be able to supply you with all this information which will help you to decide that you can not afford to miss the 1991 Technical Institute. I believe that there is hardly any subject of interest to the modern tuner-technician that is not included.

Most of us make house calls and are constantly confronted with he problem of what to carry in the way of tools and materials as well as decisions as to whether to do the job in the customers house or in the shop. We will have an excellent class on the subject.

If you ever had doubts as to which step comes first



as well as restringing has been neglected in recent years. There will be an excellent class on the subject. (The bloodless method, and with all beckets looking in the same direction.)

Those who do a lot of concert work will appreciate the classes taught by some of the finest instructors in the field. And there is so much more. You also have the opportunity to choose your own subject and attend a class with an

instructor all for yourself. I am of course

speaking of the popular private tutoring sessions which will be available during institute hours. (Make sure you register before the deadline of June 10, 1991)

For complete class descriptions and schedule look for "The Philadelphia Story" in the next issue. ■

Piano Technicians Guild Conventions

1958	Washington, DC	1977	Dallas, TX
1959	Minneapolis, MN	1978	Cincinnati, OH
1960	Milwaukee, WI	1979	Minneapolis, MN
1961	Los Angeles, CA	1980	Philadelphia, PA
1962	New York, NY	1981	San Francisco, CA
1963	Houston, TX	1982	Washington, DC
1964	Chicago, IL	1983	New Orleans, LA
1965	San Diego, CA	1984	Indianapolis, IN
1966	Miami Beach, FL	1985	Kansas City, MO
1967	Detroit, MI	1986	Las Vegas, NV
1968	Calgary, AB	1987	Toronto, ON
1969	New Orleans, LA	1988	St. Louis, MO
1970	Denver, CO	1989	Portland, OR
1971	Cleveland, OH	1990	Dallas,TX
1972	Portland, OR	1991	Philadelphia, PA
1973	St. Louis, MO	1992	Sacramento, CA
1974	New York, NY	1993	Milwaukee, WI
1975	HollywooD, FL	1994	Knoxville, TN
1976	Las Vegas, NV		

1991 Institute Committee

Director
Ernie Juhn
Assistant Director
Ben McKlveen
Assistant Director
Gary Neie

Piano Technicians Guild Regions And Chapters

REGION 1 - NORTHEAST JAMES S. BIRCH, **REGIONAL** VICE PRESIDENT Western Massachusetts, MA - 010 Boston, MA - 021 Rhode Island, RI - 029 New Hampshire, NH - 031 Newfoundland, NF - 040 Maine, ME - 041 Maritime Provinces - 050 Vermont, VT - 054 Montreal, QC - 060 Ottawa, ON - 061 Toronto, ON - 062 Connecticut, CT - 064 New Jersey, NJ - 078 South Jersey, NJ - 080 New York City, NY - 101 Long Island-Nassau, NY -111 Long Island-Suffolk, NY -117 Long Island-Cristofori, NY -118 Capitol Area, NY - 122 Syracuse, NY - 131 Southern Tier, NY - 139 Buffalo, NY - 142 Rochester, NY - 144 Pittsburgh, PA - 151 Erie, PA - 165 Central Pennsylvania, PA -So. Central Pennsylvania, PA - 170 Lehigh Valley, PA - 180 Pocono Northeast, PA - 186 Southeastern, PA - 190 Philadelphia, PA - 191 Reading-Lancaster, PA -195

REGION 2 - SOUTHEAST DONALD S. VALLEY, REGIONAL VICE PRESIDENT

Wilmington, DE - 198

Washington, DC - 201 Baltimore, MD - 212 Shenandoah, VA - 217 Northern Virginia, VA - 223 Blue Ridge, VA - 228 Richmond, VA - 231 Hampton Roads, VA - 233 Roanoke, VA - 240

Central North Carolina, NC -274 Research Triangle, NC -Pamlico, NC - 278 Charlotte, NC - 282 Palmetto-Florence, SC -292 Charleston, SC - 294 Western Carolinas, NC -296 Atlanta, GA - 301 Augusta, GA - 309 Daytona Beach, FL - 320 Northeast Florida, FL - 322 Tallahssee, FL - 323 Northwest Florida, FL - 325 Central Florida, FL - 327 South Florida, FL - 331 Palm Beach, FL - 334 Sarasota-Ft. Myers, FL -335 Southwest Florida, FL - 337 Birmingham, AL - 352 Nashville, TN - 372 Knoxville, TN - 379 Memphis, TN - 381 Mississippi-Gulf Coast, MS -

REGION 3 -SOUTH CENTRAL DANNY L. BOONE, REGIONAL VICE PRESIDENT

395

New Orleans, LA - 701 Baton Rouge, LA - 708 North Central Louisiana, LA - 713

Arkansas, AR - 722 Northwest Arkansas, AR -727

Oklahoma, OK - 731 Tulsa, OK - 741

Dallas, TX - 752 Texarkana, TX - 755 East Texas, TX - 756 Fort Worth, TX - 761 Texoma, TX - 763

Heart of Texas, TX - 767 Houston, TX - 771

San Antonio, TX - 782 South Texas, TX - 784

Austin, TX - 787 Northwest Texas, TX - 791

Abilene, TX - 796 El Paso, TX - 799

76 — APRIL 1991 PIANO TECHNICIANS JOURNAL

New Mexico, NM - 871

REGION 4 -CENTRAL EAST RICHARD BITTNER. **REGIONAL VICE PRESIDENT**

West Virginia, WV - 251 Louisville, KY - 401 Bluegrass, KY - 405 Columbus, OH - 431 Cleveland, OH - 441 Youngstown, OH - 445 Cincinnati, OH - 452 Dayton, OH - 454 Indianapolis, IN - 462 Northwest Indiana, IN - 463 Indiana, IN - 467 Springs Valley, IN - 474 Detroit-Windsor, MI - 481 Midland, MI - 486 Lansing, MI - 489 Western Michigan, MI - 493 Northern Michigan, MI - 496 Milwaukee, WI - 532 Madison, WI - 537 North Central Wisconsin, WI - 543 Appleton, WI - 549

Waukegan, IL - 600 Chicago, IL - 601 Quad Cities, IL - 612 Peoria, IL - 616 Central Illinois, IL - 625 Little Egypt, IL - 629

REGION 5 -CENTRAL WEST MICHAEL A. DROST, **REGIONAL VICE PRESI-**DENT

Central lowa, IA - 501 Siouxland, IA - 511 Minnesota-North Iowa, IA -551

Twin Cities, MN - 553 South Dakota, SD - 571 Minn-Kota, ND - 581 North Dakota, ND - 585 St. Louis, MO - 631 Kansas City, MO - 641 Ozark, MO - 653 Wichita, KS - 671 Hutchinson, KS - 675 Nebraska, NE - 683 Denver, CO - 801 Boulder, CO - 803

Colorado Springs, CO - 809 Colorado West, CO - 815

REGION 6 - WESTERN FERN L. HENRY, REGIONAL VICE PRESIDENT

Phoenix, AZ - 851 Tucson, AZ - 857 Prescott, AZ - 863 Las Vegas, NV - 891 Reno, NV - 895 Los Angeles, CA - 901 South Bay, CA - 905 Pomona Valley, CA - 917 San Diego, CA - 921 Orange County, CA - 926 Santa Barbara, CA - 931 Fresno, CA - 936 San Francisco, CA - 941 Golden Gate, CA - 945 Monterey Bay, CA - 950 Santa Clara Valley, CA -951 Modesto, CA - 953 Redwood, CA - 955 Sacramento Valley, CA -956

REGION 7-PACIFIC NORTHWEST STEPHEN H. BRADY, REGIONAL **VICE PRESIDENT**

Hawaii, HI - 968

Calgary, AB - 001 Edmonton, AB - 002 Vancouver, BC - 011 Vancouver Island, BC - 012 BC Coast and Inland, BC -013

Montana, MT - 594 Idaho West, ID - 830 Idaho East, ID - 837 Salt Lake City, UT - 841 Utah Valley, UT - 846 Portland, OR - 972 Eugene, OR - 974 Rogue Valley, OR - 975 Seattle, WA - 981 Puget Sound, WA - 985 Eastern Washington, WA -992 Central Washington, WA -

Alaska, AK - 996

993

Piano Technicians Guild Auxiliary

From The President Arlene M. Paetow

The Piano Technicians Guild Auxiliary is an organization formed to support the piano technicians, registered tuner/technicians and chapters of the PTG to which these technicians and associates belong, as well as various branches of the music industry and educational facilities which make possible successful careers in piano building, manufacture, repair and tuning.

Auxiliary members convene at national and local conventions and seminars along with their husbands, wives and friends who are members of the Guild. These are the occasions when spouses, relatives and all groups in the field come together to enjoy meeting new friends among the technicians and their families. Many are from wideflung areas as far away as Australia, Europe and Asia, and as nearby as our 50 states and the provinces of Canada. We also renew old friendships and meld together for a time of educational interest and good times.

The National Auxiliary Board conducts much of its business by mail (copying the PTG Board) and telephone during the year, since members of the Board — consisting of President, Vice President, Recording Secretary, Corresponding Secretary, Treasurer and Immediate Past President — live scattered across the United States. Executive Board meetings — Pre- and Post-Council, a Member-At-Large meeting, and a Council Meeting for all members and delegates are held at the convention each July. A tea and program by Auxiliary Scholarship Recipients is given.

These scholarship winners are chosen annually by the Music Teachers National Association from among many outstanding piano students of high school and college age living in the state where the annual convention is conducted. There is also an installation luncheon at which new officers are installed, and an optional tour of the convention city. For 1991, it's Philadelphia, PA.

It would be of great value and assistance in furthering the many projects of the Auxiliary, such as the promotion of education and the emphasis on improving the understanding and appreciation of music, and the continuance of the annual scholarship awards, if more Auxiliary chapters would be formed. There are such a great number of Members-At-Large who might join together and form new Auxiliary chapters. Only three members are necessary to form a local chapter — a president, a secretary and a treasurer. From a small nucleus of three, perhaps others could join along. Surely strength in numbers and unity of a group is as important today as ever. Please contact our Membership Chairman and Vice President, Phyllis Tremperin order to join the Auxiliary as a new or reactivated member and most especially if a group of three or more are interested enough in our aims and programs to form a new chapter. Phyllis will be most ready to offer assistance. Annual dues are \$10.00 and Phyllis Tremper may be contacted at 413 Skaggs Road, Morehead, KY 40351.

Auxiliary Executive Board

Recording Secretary

Ivagene Dege (Ernest)

President

Arlene Paetow (William) Rt. 1, Box 473 High Falls, NY 12440 (914) 687-0364 Vice President Phyllis Tremper (Fred) 413 Skaggs Road Morehead, KY 40351

(606) 783-1717

Honorary Life Members

Marion Bailey (Nelson) 628 E. 4th Street Salem, OH 44460

Dessie Cheatham (Paul, Dec'd.) 724 E. First Street McPherson, KS 67460

> Marion Damon (Walter) 2449 N. Downer Avenue Milwaukee, WI 53211

2056 Milan Avenue S. Pasadena, CA 91030 (213) 682-2064 Corresponding Secretary Marge Moonan (William) 811 Amherst Drive

Rome, NY 13440 (315) 337-4193

Ruth Pollard (Allen, Dec'd) 4306 Donna Bell Lane Houston, TX 77018

Luellyn Preuitt (Ernest) 4022 South Fuller Independence, MO 64052

Ginny Russell (Robert, Sr., Dec'd) 1414 Lander Road Mayfield Heights, OH 44124 Treasurer

Barbara Fandrich (Delwin) 6336 S.E. Foster Road Portland, OR 97206 (503) 774-1537 Immediate Past President Agnes Huether (Charles)

gnes Huether (Charle 34 Jacklin Court Clifton, NJ 07012 (201) 473-1341

Bert Sierota (Walter, Dec'd) 102 Bridle Path Lane Feasterville, PA 19053

Esther Stegman (William) 304 16th Street N.W. Ausitn, MN 55912



52 PIANO KEYS RECOVERED

.050-\$60.00; .060-\$70.00; .075 with fronts-\$85.00. New sharps-\$35.00. Keys rebushed, felt-\$75.00; leather-\$95.00. Return freight paid with prepaid order.

Charles Wilson; 1841 Kit Carson; Dyersburg, TENNESSEE 38024 (901) 285-2516

BILL GARLICK ASSOCIATES

consultants
in piano and harpsichord
technology

SERVICES & PROGRAMS

- ·illustrated lectures
- training seminars
- •dealer promotions
- inventory management
- troubleshooting
- ·appraisals & evaluations
- ·manufacturing

write or call for more details on services & fees Bill Garlick Associates 53 Weeks Street Blue Point, NY 11715-1516 (516) 363-7364 Great Instruments Require Great Craftsmanship

For centuries, musicians have depended on instrument makers and restorers to enhance the beauty of their music. Our program in Piano Technology lets you join this tradition.

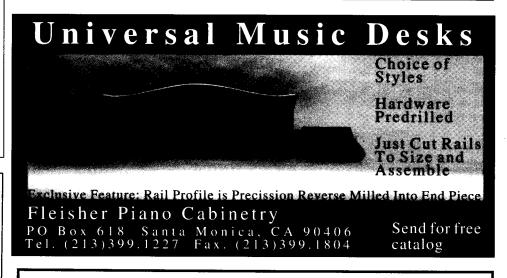
Piano Technology

In our two-year program, you'll learn upright and grand pianos from inside out. First-year students learn tuning, regulation, repairs, and maintenance. Second-year students learn comprehensive piano rebuilding: case refinishing, sound board repairs, scaling, and replacement of wrest plank, bridge, and action. Advanced tuning, regulation, and voicing round out the curriculum.

The course is full-time days. Financial aid for qualified students. Accredited member NATTS. For catalog, write or call (617) 227-0155.

NORTH-BENNET-STREET-SCHOOL

AN EDUCATION IN CRAFTSMANSHIP 39X North Bennet Street · Boston, MA 02113



QUALITY HAMMERS AND ACTION PARTS FOR THE REBUILDER

NU-TONE (Knight) — A. ISAAC - ENCORE IMADEGAWA — TOKIWA - PRE-HANGING

LARGE INVENTORY, QUALITY BORING & SHAPING FAST SERVICE — HONEST, KNOWLEDGEABLE TECHNICAL SUPPORT

BROOKS, LTD. 376 SHORE ROAD OLD LYME, CONN 06371

(203) 434-0287 FAX (203) 434-8089

PTG's 34TH ANNUAL CONVENTION & TECHNICAL INSTITUTE

Welcome... to PTG's 34th Annual Convention and Technical Institute. An unbeatable array of educational opportunities awaits you in Philadelphia in July. An outstanding Technical Institute will feature a wide range of classes. One-on-one tutoring in any piano-related subject will be available. Manufacturers and suppliers will exhibit the latest products, supplies and services. And there will be opportunities to meet and share



information with technicians from all over the world. Spouses can enjoy a full activity program, including a luncheon cruise and city tour. Watch for a complete listing next month.

Whatever your taste, Philadelphia will offer you plenty of things to see and do, all in one of America's most historic areas.

To register, simply complete the form below and send it with the appropriate fees to the address shown.

Name:		Telephone:		
Nickname for badge (if different from above				
Home address:				<u>.</u>
City:				
Country:				
Are you a Guild member? Yes No				
•	-	=		
Region:				
Spouse's name (if registering):			name:	
Is he or she a member of the PTG Auxiliary	? Yes_	No		
Res	gistration	Fees		
· ·	Before	After		
	lune 10	June 10	Total	
Guild member:*	\$ 120	\$140		400-3550-10
Non-member:	170	190		400-3550-20
Auxiliary member:*	45	55		400-3550-30
Non-Auxiliary spouse:	55	65		400-3550-40
Tutoring	60	60		400-3610-10
Auxiliary Tour of Philadelphia	37	37	****	400-3630-00
Banquet ticket:	30	30		400-3590-00
Closing luncheon:	20	20		400-3600-00
Total enclosed				_
Please charge to my credit card: Visa		MasterCard_		
Card Number:	E	expiration Date:		
*Note: All membership dues and fee	es must be p	aid in full before	the convention	on begins
				_
	Send To			
		Guild, Inc.,		
	Belleview, S			
, Kans	as City, M	U 64111		
	Office Use (

JOIN THE PIANO TECHNICIANS GUILD

ON THEIR

1991 ORIENTAL TOUR & IAPBT CONVENTION

MAY 15-JUNE 6, 1991

Price:

\$3,919.00 per person, twin occupancy (Includes all IAPBT Convention Costs) \$3,779.00 per person, triple occupancy (Includes all IAPBT Convention Costs) \$879.00 supplement for those desiring a single room.

Inclusions:

- International airfare from the West Coast to Shanghai with return from Seoul via Northwest Airlines.
- · All inter-Orient airfares.
- Roundtrip jetfoil transportation between Hong Kong and Macau.
- Roundtrip transfers between airports, hotels and piers.
- All IAPBT convention activities.
- Twenty-one (21) nights first class or better hotel accommodations as follows:
 - Four (4) nights in Shanghai at the Peace (Heping) Hotel.
 - Four (4) nights in Beijing at the Peace (Heping) Hotel.
 - One (1) night in Macau at the Oriental Hotel.
 - Two (2) nights in Hong Kong at the Holiday Inn-Golden Mile Hotel.
 - Two (2) nights in Taipei at the Sherwood Hotel.
 - One (1) night in Kaohsiung at the Ambassador Hotel.
 - One (1) night in Taipei at the Sherwood Hotel.
 - Six (6) nights in Seoul at the Walker Hill Sheraton Hotel.
- American breakfast daily.
- · One lunch in Macau.
- Three lunches in Taiwan.
- Three (3) meals daily while in China, although lunch is not included while visiting factories.
- Visits to piano factories in China, Macau, Taiwan and Korea.
- Sightseeing program featuring:
 - Full sightseeing program in Shanghai with visits to Yu Garden, Jade Buddha Monastery, and Children's Palace.
 - Full sightseeing program in Beijing with visits to Great Wall Tien An Men Square, Ming Tombs, Forbidden City, Temple of Heaven and Summer Palace.
 - City tours of Macau, Hong Kong including a Sampan ride, and Seoul.
 - Tours nearby Kaohsiung: Cheng-Chin Lake, Dragon/Tiger Pagoda and Buddhist Center
- Motorcoach transportation between hotels and piano factories.
- Service charges (except those of a personal nature).
- U.S. departure, customs and immigration taxes.

Air transportation from the East Coast is an additional \$232.00 per person. Visa fees for China, Taiwan are \$30.00 per person and are not included in the above prices.

I understand that a full refund less a \$50 per person handling fee will be made up to 45 days prior to departure for all cancellations. After that time, in addition to the \$50 per person handling fee, a charge will be made for any non-recoverable expenses. Cancellations must be submitted to The Accent Group by certified mail. A valid passport and visas for China and Taiwan are required for travel. Prices quoted are based on special group rates for land and air services as well as the current rate of exchange.



	Reservation	Form		
-	th reservation request			it: April 25, 1991
	it check of \$400 per person payable to: THE ACCE For more information, call Ed Hilbert at 802-453-3			
Name:	Addres	s:		
City:		State:	Zip:	
Home Phone:	Work F	Рһоле:		
Accommodations:	() Twin, please assign roommate if possible.			
	() Twin, my roommate is:			
	() Triple, my roommates are:			
	() Single occupancy. I will pay the supplement			
() Smoking () Non-Smoking	() West Coast	Damantuma ()!	East Coast Departure

Perfecting The Art Of Scale Design

To produce a superlative plano, Samick cought out liteus Fenner, the world's preemiment scale designer. Samick engineers gave him a straightforward directives create a scale, devoid of compromise, that would endow each Samick plano with a total quality and response capable of satisfying the most discerning musician.

Tech Gazette

Yamaha Piano Service

April, 1991

A Valuable Timesaver

YOUR YAMAHA SERVICER ACCOUNT NUMBER

At Yamaha Piano Services, we constantly look for ways to improve our efficiency. That's why we have created the Yamaha Servicer Account Number program.

This program is designed to utilize computer systems already in place here. It will speed the processing of your parts orders, including those for Disklavier™ piano parts, and streamline your warranty-related business.

Many of you have already received an application form to take advantage of this valuable program. If you need an application, please call Yamaha Piano Services, toll-free at (800) 854-1569. Your application will be processed promptly and you will receive your Servicer Account Number by mail.

To take full advantage of the convenient and timesaving features of this program, we suggest you use your Servicer Account Number each time you contact us by telephone or mail.

Parts, Etc.

AN UPDATE ON PARTS...

Yamaha Piano Services has long realized the importance of quick response to your need for acoustic piano and Disklavier™ piano parts.

Our Piano Parts Warehouse embodies the degree of our commitment to your parts needs. Here, we stock over 50,000 parts for virtually all Yamaha pianos built in the United States or imported. Bass strings for all pianos under our 10-year warranty are kept in inventory. And our domestic string suppliers are always ready to respond to requests for strings for older pianos.

The Piano Parts Warehouse also contains an enormous stock of action parts for quick shipment. At times, of course, we must order parts from our factory in Japan. While this takes a bit more time, you're assured of new parts of superior quality.

Call toll-free (800) 521-9477 to order parts. Having model and serial numbers handy when you call helps us help you. And using your Yamaha Servicer Account Number will save you even more time!

Personnel Profile

AL McKINNEY



Despite the mechanized and computerized efficiencies we've built into our parts handling operations, people are still the heart of the system. Al McKinney is one of those people. As our Parts Clerk, Al's job is to locate and package parts, and facilitate their shipment via UPS.

Al joined Yamaha full-time in June, 1990. But even as a temporary employee prior to that, Al showed an uncommon dedication to his job and a valuable concern for you, our customer. So while it's unlikely you'll speak to Al when you call to order parts, you can be sure he's working behind the scenes to see that your orders are handled efficiently.

A native of Monterey, CA, Al now resides in Buena Park, CA. When he's not running the Yamaha Piano Parts Warehouse, Al enjoys fishing, baseball and wrestling. Thanks, Al, for a job well done!

Yamaha will Participate in

LITTLE RED SCHOOLHOUSE:

May 6 - 10 June 10 - 14

DISKLAVIER™ SERVICE

SEMINARS:

April 15 - 19 May 20 - 24

June 24 - 28

PTG CONVENTIONS:

New England Regional

Portland, ME April 25 - 28

InterMountain Regional

Salt Lake City, UT May 3 - 5

National PTG Convention Philadelphia, PA

July 13 - 17

SERVICE: (800) 854-1569

PARTS: (800) 521-9477

FAX: (714) 527-5782